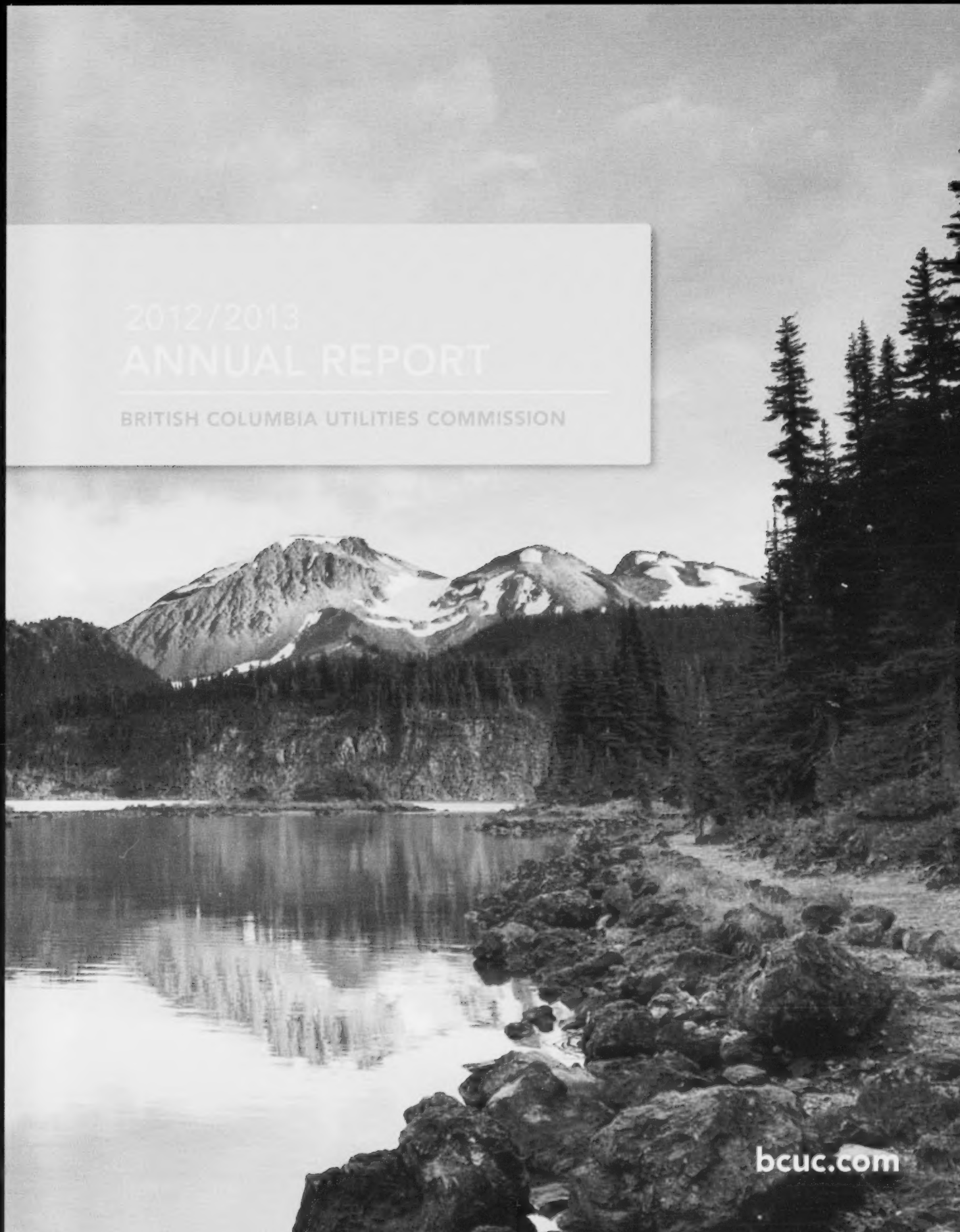

2012/2013 ANNUAL REPORT

BRITISH COLUMBIA UTILITIES COMMISSION

bcuc.com

VISION

To be a trusted and respected regulator that contributes to the well-being and long-term interests of British Columbians.

MISSION

The Commission's mission is to ensure ratepayers receive safe, reliable, and non-discriminatory energy services at fair rates from the utilities it regulates, and that shareholders of those utilities are afforded a reasonable opportunity to earn a fair return on their invested capital.

VALUE STATEMENTS

ACCESSIBILITY We facilitate a fair, transparent and inclusive process that encourages well represented input from relevant stakeholders who possess the information required to present their views effectively.

INTEGRITY We lead in a straight forward and consistent manner, by making objective and well reasoned decisions and by treating stakeholders with dignity and respect.

RESPONSIVENESS We deliver efficient regulation, aligned with all relevant legislation and regulations and government policies, that takes into account the business needs of regulated entities and the public interest.

INNOVATION We continually strive to develop new efficiencies and innovative solutions in our internal operations and regulatory processes.

EXCELLENCE We promote excellence by expecting high standards of performance and conduct by regulated entities and by encouraging professional development and excellence in our staff and commissioners.

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Message from the Chair

This past year continued to reflect earlier times of change and targeted initiatives to adapt in a proactive way to the evolving world of energy regulation. Commission staff continued to represent a new way of conducting business within their new divisions, and increased collaboration in their cross-functional hearing teams to provide efficient and reliable energy regulation for British Columbians.

The organizational changes reported in the 2011/12 annual report continued to move forward. The new Performance Monitoring, Conduct, and Compliance division established its policies and protocols as well as its technical infrastructure and is well underway in bringing an increased measure of oversight to compliance reporting. The division has found considerable success through its assessment of historical reporting in an effort to eliminate unnecessary regulatory burden for both the Commission and the utilities we regulate.

Government priorities reflected through the *Clean Energy Act* represent both opportunities and challenges to utility companies and the Commission. While utility companies open up new markets using "clean energy," both the project proponents and the Commission must find efficient ways to effectively present, review and, as necessary, regulate these new projects and operations. A cooperative relationship respectful of roles and responsibilities of both the utility and the regulator is essential if these opportunities are to be advanced in a timely manner and to the benefit of all British Columbians.

Where typically matters before the Commission are initiated by stakeholders, several Commission-led initiatives focused on improved energy regulation in response to a changing energy market. Two examples are the Inquiry into the offering of Alternative Energy Solutions and the Inquiry into Active Energy Corporation under the Customer Choice Program. At year-end all of the initiatives continue to move forward, with the exception of the Alternative Energy Services Inquiry which concluded with a Report issued in December 2012. Although the Alternative Energy Services Inquiry Report is issued, a number of significant matters continue to evolve as a result of this initiative.

In addition to those regulatory activities mentioned, the Commission initiated an inquiry into the Generic Cost of Capital to review, among other things, the appropriate cost of capital for a benchmark low-risk utility. Return on equity and capital structure was last addressed in 2009. This process is an important and substantial undertaking for the Commission; the first phase decision was issued immediately following the 2013 year-end and the second phase is well underway.

This annual report provides an opportunity to formally thank Commission staff and Commissioners for their contributions. The success of the Commission in carrying out its work on behalf of the citizens and businesses of British Columbia is the result of their ongoing dedication, professionalism, and commitment to public service. I also thank the many stakeholders who participated in Commission processes this past year.

The content of the annual report details, at a high level, the work of the Commission over the past year and fulfills the reporting requirements of the *Utilities Commission Act* as well as the *Budget Transparency Act*. It is with respect that I submit this report to the Lieutenant Governor in Council.

Len Kelsey, Chair/CEO

ORGANIZATIONAL OVERVIEW

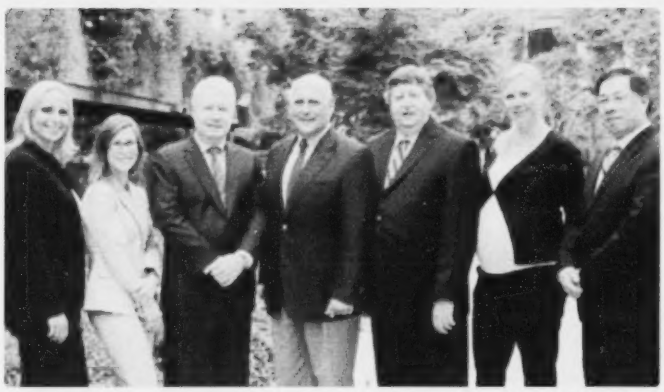
The Commission is an independent agency of the Provincial Government of British Columbia that operates under and administers the *Utilities Commission Act*.

About Us

We are dedicated to our mission of ensuring ratepayers receive safe, reliable and non-discriminatory energy services at fair rates from the utilities we regulate, and affording shareholders a reasonable opportunity to earn a fair return on their invested capital. Our decisions are made in the public interest and are in consideration of all relevant legislation and regulations as well as government policies, and business needs of regulated bodies.

We regulate energy utilities in British Columbia as well as the Insurance Corporation of British Columbia's (ICBC) universal compulsory automobile insurance rates (also referred to as Basic Insurance), and intra-provincial pipelines.

The Commission's governing act is the *Utilities Commission Act*, and it also has responsibilities under the *Administrative Tribunals Act* and the *Freedom of Information and Protection of Privacy Act*. These pieces of legislation ensure fairness, access, and privacy in the way we conduct our business. We take our responsibilities to the public and to the businesses we regulate seriously and work to maintain processes that are fair, transparent, and inclusive. We are committed to issuing well-reasoned, principled decisions that are based on sound evidence brought forward by well-represented parties.



Senior Management Team (left to right) : Viki Vourlis, Erica Hamilton, Mark Thomas, Len Kelsey, Philip Nakoneshny, Alison Thorson, Doug Chong, missing: Alanna Gillis

The Commission:

- regulates public utilities within its jurisdiction and in accordance with relevant legislation;
- ensures ICBC's basic insurance rates are adequate, efficient, just and reasonable;
- adopts mandatory reliability standards that are in the public interest and supervises compliance by utilities with these standards;
- reviews questions and complaints about the actions of regulated utilities and ICBC, and adjudicates gas marketing disputes;
- establishes tolls and conditions of service for intra-provincial oil pipelines;
- reviews energy-related and basic automobile insurance matters referred to it by Cabinet;
- encourages public participation in public processes;
- ensures stakeholders have the information they need to participate effectively by making all relevant materials publicly available.

Organizational Structure

In addition to the Chair and CEO's office, the Commission is comprised of the following divisions:

Commissioners (left to right) ; Bernard Magnan, David Morton, Richard Revel, Dennis Cote, Norman MacMurchy, Cos Van Wermeskerken Leonard Kelsey, Carol Brown, Liisa O'Hara, Alison Rhodes, missing: Keith Anderson, Michael Harle

Commissioners: The Commissioners are independent decision-makers and are appointed by the Lieutenant Governor in Council in consultation with the Commission's Chair and CEO. The Commissioners hold a variety of personal and professional backgrounds in business administration, commerce, law, finance, economics, and engineering and work with staff experts to ensure sound evidentiary reviews are undertaken.

Information Services Group: (left to right) ; Erica Hamilton, Laura Sharpe, Daniela Guest, Constance Smith, Mark Hudson, Yvonne Lapierre, Katie Berezan, Nhi Do, missing: Cristina Barrero

Information Services Group: The Information Services Group is led by the Commission Secretary who fulfils statutory duties in the *Utilities Commission Act* and acts as the Commission's official representative. The Information Services team manages all hearings and day to day administration functions for the Commission, including web services.

Human Resources & Finance (left to right) ; Kevin Wong, Viki Vourlis, Sheena Zyp

Human Resources & Finance Office: The Human Resource and Finance office provides a range of human resource, finance and administration services to the Commission. The department provides recommendations and decision support for human resource and financial policies.

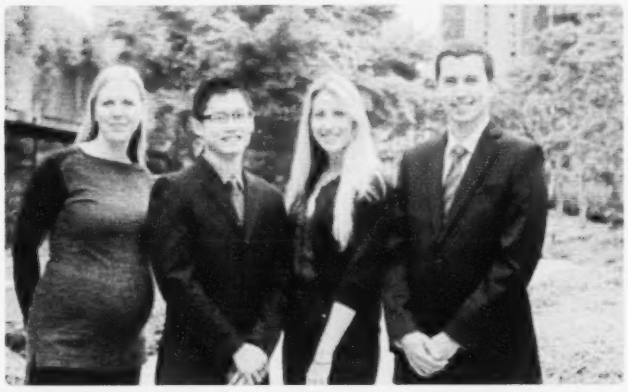
Energy (left to right) ; Jackie Ashley, Doug Chong, Cathy Marr, missing: Julie Tran

Regulatory Affairs & Planning: Regulatory Affairs and Planning is made up of several Divisions: Energy; Infrastructure; Rates; Performance Monitoring, Conduct and Compliance; and Policy, Planning and Customer Relations. Staff specialists within these divisions apply experience and professional expertise in areas including accounting, economics, ratemaking, business management, engineering, policy, and compliance. Staff from each division form a cross-divisional hearing team responsible for ensuring the development of a full record of evidence for a matter under review by the Commission. These teams provide objective, evidence-based advice to decision makers, and make recommendations for progressive regulatory policy.

Infrastructure (left to right) ; Ian Dawkins, Mark Thomas, Christine Schwab, Todd Smith, Don Flintoff

Performance Monitoring, Conduct & Compliance (left to right) ; Kim Brooks, Alanna Gillis, Ian Homer

Rates (left to right) ; Laurel Ross, Eileen Cheng, Suzanne Sue, Philip Nakoneshny, Sarah Walsh, Claudia McMahon, Yolanda Domingo



Policy, Planning & Customer Relations (left to right) ; Alison Thorson, Leon Cheung, Katharine Carlsen, Patrick Wruck, missing: Sheena Sekhon

Office of the Chair

Len Kelsey, Chair & CO

Human Resource & Finance

Viki Vourlis
Kevin Wong
Sheena Zyp

Information Services

Erica Hamilton
Laura Sharpe
Daniela Guest
Constance Smith
Mark Hudson
Yvonne Lapierre
Katie Berezan
Nhi Do
Christina Barrero

Commissioners

Alison Rhodes
Liisa O'Hara
Michael Harle
Dennis Cote
Carol Brown
David Morton
Norman MacMurchy
Richard Revel
Keith Anderson
Cos van Wermeskerken
Keith Anderson
Bernard Magnan

Regulatory Affairs & Planning

Energy

Jackie Ashley
Doug Chong
Cathy Marr

Performance Monitoring, Conduct & Compliance

Kim Brooks
Alanna Gillis
Ian Homer

Policy, Planning & Customer Relations

Alison Thornson
Katharine Carlsen
Leon Cheung
Partrick Wruck
Sheena Sekhon

Infrastructure

Ian Dawkins
Mark Thomas
Christine Schwab
Todd Smith
Don Flintoff

Rates

Laurel Ross
Eileen Cheng
Suzanne Sue
Philip Nakoneshny
Sarah Walsh
Claudia McMahon
Yolanda Domingo

Commissioner Biographies

LEONARD F. KELSEY

Chair and Chief Executive Officer

Appointed Chair and CEO in 2008. Vice President British Columbia Automobile Association (18 years); Chief Operating Officer, BCAA Insurance Corporation, retired 2002; past Member B.C. Committee, Insurance Bureau of Canada; Public Administrator and past Chair, North Shore Health Region; independent business consultant. Prior to appointment as Chair, served as a Commissioner from 2003-2008.

A.W. (KEITH) ANDERSON

Commissioner (Part-time)

Appointed 2006–2012. Bachelor of Commerce, University of Alberta; Chartered Accountant; retired from PricewaterhouseCoopers as partner responsible for PwC's energy utilities practice in Canada; over 35 years experience as a strategic planning, financial, and regulatory consultant in the energy and other sectors including gas, electric and pipeline utilities, financial institutions, telecommunications and transportation companies; independent financial and management advisory consultant serving as a director of and advisor to private corporations.

CAROL A. BROWN

Commissioner (Part-time)

Appointed November 2010. Bachelor of Laws, University of Western Ontario; Master of Arts, Leadership, Royal Roads University; Certified General Accountant; Master of Arts, Human Development, Fielding Graduate University. Director, Prince George Airport Authority; CBA Benevolent Society; and past member of Environmental Appeal Board and Forest Practices Appeal Commission; Past Director with ICBC.

DENNIS A. COTE

Commissioner (Part-time)

Appointed October 2008. Bachelor of General Studies, Simon Fraser University; retired in 2007 as the Vice President, Product Development and Support for the British Columbia Automobile Association. Held various other executive roles with the BCAA, including Vice President Sales, Director of Travel Services; Merchandise Investment Manager and Store Manager with the Hudson Bay Company, BC Region; Vice President and board member with the Alliance of Canadian Travel Agents of British Columbia.

MICHAEL R. HARLE

Commissioner (Part-time)

Appointed December 2008. Bachelor of Commerce, Carleton University; Chartered Accountant, Ontario and Alberta; Certified Management Consultant, Alberta. Over forty years experience as a professional consultant and business executive; retired from IBM as Partner responsible for IBM Global Business Services for the Alberta and Saskatchewan public sectors in health, and education. Spent 35 years with PricewaterhouseCoopers Consulting and its predecessor companies where he was partner responsible for public sector services in the Prairie Provinces and northern Canada.

NORMAN E. MACMURCHY

Commissioner (Part-time)

Appointed November 2010. Honours Bachelor of Arts, Economics and Commerce, Royal Military College of Canada; Master of Arts, Economics, University of Western Ontario; retired 2006 as Executive Director, Industrial Gas Consumers Association of Alberta. Held various positions with the Alberta and federal governments including Chair, Alberta Petroleum Marketing Commission; Assistant Deputy Minister, Sustainable Energy Development Division, Alberta Department of Energy and Natural Resources; and Chief, Policy Analysis and International Division, National Energy Board.

BERNARD A. MAGNAN

Commissioner (Part-time)

Appointed June 2012. Bachelor of Commerce (Economics), Concordia University; Master of Business Administration, Simon Fraser University; Certified Management Consultant; Fellow of Certified Management Accountants; previously Assistant Managing Director and Chief Economist, The Vancouver Board of Trade (five years); Managing Director of Bernard Magnan and Associates Ltd.: a management consulting and project management firm specializing in project management, strategic planning and corporate turnarounds for several industries including transportation, finance, manufacturing, health care and utilities.

DAVID MORTON

Commissioner (Part-time)

Appointed November 2010. Bachelor of Applied Science, University of Toronto; Professional Engineer, British Columbia. Licentiate in Accounting, Society of Management Accountants Canada. Information Technology consultant with over 25 years of experience in the Information Technology sector, including 20 years of experience providing Project Management, Senior Business and Technical Analyst services. Graduate of the Institute of Corporate Directors, Directors Education Program.

LIISA A. O'HARA

Commissioner (Part-time)

Appointed January 2005. Master of Sciences, Business Administration, University of British Columbia; Certified General Accountant. Retired from Terasen Pipelines in 2004 as Vice President, Financial Services and Regulatory Affairs after 21 years of service; developed expertise in pension governance as Chair of the Company's Pension Committee; as a member of Executive Management Committee participated in strategic planning, business development, risk management and corporate governance; held various finance positions at CP Air; Executive-In-Residence at Sauder School of Business 2004-2008; certified with the ICD.D designation in 2006 by the Institute of Corporate Directors; serves as a professional corporate director on various corporate boards.

RICHARD D. REVEL

Commissioner (Part-time)

Appointed 2011. Bachelor of Science, Notre Dame University of Nelson; Doctor of Philosophy, Plant Ecology, University of British Columbia; currently Professor Emeritus, University of Calgary; retired in 2008 as Professor of Environmental Science at the University of Calgary; specialized in the technical and economic aspects of resource development and management and has held appointments to the National Energy Board of Canada and with the Ministries of Energy and Mines and Environment in Ecuador under the auspices of the United Nations Development Programme.

ALISON A. RHODES

Commissioner (Full-time)

Appointed December 2007. Bachelor of Arts, Economics, University of British Columbia; Bachelor of Laws, Master of Business Administration, University of Western Ontario; called to British Columbia Bar 1984; Practiced law (civil litigation) 1984 to 2004; Vice President, Jardine Lloyd Thompson Canada - 2004 to 2008.

COS VAN WERMESKERKEN

Commissioner (Part-time)

Appointed October 2012. Practiced law for over 20 years in British Columbia, mostly in residential real estate, estates and civil and criminal litigation. Juris Doctor, Bachelor of Education, and Bachelor of Arts, University of British Columbia. Chairman Langley School Board 1996-1999, Vice-Chair Langley Memorial Hospital and Trustee 1994-1997, Labour Relations Committee (Chair), Ethics Committee, and Regionalization and Planning Committee, Victim-Offender Mediator, Parliamentarian, past-Director of many community organizations.

OPERATIONAL HIGHLIGHTS

Utility Customer Complaints and Inquiries:

Most complaints and inquiries are resolved through dialogue between the customer and their local utility company. Unresolved issues are often referred to the Commission for facilitation. The number of complaints this year increased to 544 from 280 reported last year. The table below provides a breakdown of the complaints received per utility; those utilities with no complaints to the Commission are not included.

In September 2012 the Commission launched its updated Customer Complaints Guide and corresponding webpage. The final project was the culmination of work throughout the year to build increased public and utility understanding of and access to the process and improve efficiency.

One of the key areas of improvement identified in reviewing the existing customer complaints process and tools was the transparency of the process. Information such as the types of complaints the Commission accepts, how to file a complaint and what to expect from the process was available but it was not always easily accessible or clear. With the launch of the new webpage in September, the Commission now has a central online location to refer utility customers to for all the information they need to file a complaint. A detailed Customer Complaints guide is available for download from the webpage.

Customer Choice Program Complaints:

A total of 92 complaints and 1260 disputed contracts were received in fiscal 2013 regarding gas marketing companies. The 1260 disputed contracts also include cancellations and dropped contracts initiated by the gas marketing company, which may represent marketing standards rather than disputes by customers.

Complaints Received	Category Breakdown	Total
BC Hydro and Power Authority		**279**
General Complaints	48	
Billing	166	
Rates	18	
Smart Meters	27	
Disconnections	20	
FortisBC Inc.		**132**
General Complaints	19	
Billing	20	
Rates	93	
Hemlock Valley Electrical Services Ltd.		**11**
Insurance Corporation of British Columbia		**3**
Nelson Hydro		**2**
Pacific Northern Gas Ltd.		**5**
Silversmith Power and Light		**1**
FortisBC Energy Inc.		**85**
General Complaints	20	
Billing	41	
Rates	13	
Disconnections	11	
FortisBC Energy (Vancouver Island) Inc.		**26**
Total 2012/2013 Complaints/Inquiries		**544**

The Alternative Energy Solutions Inquiry:

On December 27, 2012, the Commission issued its Report on the Inquiry into the Offering of Products and Services in Alternative Energy Solutions and Other New Initiatives. The Inquiry was initiated to examine a regulated utitlity's entry into business activities that are not part of its traditional natural gas distribution utility, such as thermal energy services including geo-exchange systems and district energy systems using a variety of technologies, and other new initiatives such as compressed and liquefied natural gas projects, and biomethane. The Inquiry also set out to establish principles that can be applied to future regulatory processes for these alternative energy services.

Part 2 of the Report set out principles on what activities need to be regulated and if needed, what form of regulation is appropriate for all proponents looking to enter these new business activities. The Report then set out principles for regulated utilities on what business structure to use to undertake these activities. A key consideration for business structure is to prevent cross-subsidization from the traditional utility to the new, and often riskier, business activity.

The Commission then applied the principles set out in Part 2 to the actual new business activities undertaken recently by a regulated utility, namely biomethane, compressed natural gas (CNG) and liquefied natural gas (LNG) service and thermal energy systems. The Commission found that biomethane service is regulated and is appropriately offered by a regulated utility as a separate customer class. Biomethane upgraders were found to be akin to gas plants and are regulated but the form of regulation was left to future Commission Panels.

For CNG and LNG service, the Commission recommended, in part, that these activities would not be regulated if not required by the *Utilities Commission Act*, which makes them regulated activities when undertaken by a regulated entity. Despite this, the Commission recommended that the regulated utility create a non-regulated business to provide CNG and LNG service so as not to distort the existing competitive market for these activities.

Thermal Energy Services were also found to be regulated under the *Utilities Commission Act* although the Commission commented that Discrete Energy Systems (on-site systems with one customer) do not economically require regulation. The Commission Panel directed Commission staff to undertake consultation on a regulatory framework to look at the form of regulation required for on-site and district energy systems.

The Generic Cost of Capital Inquiry:

On February 28, 2012, the Commission initiated the Generic Cost of Capital proceeding pursuant to section 82 of the *Utilities Commission Act* to review and determine, among other things, the setting of the appropriate cost of capital for a benchmark low-risk utility; the possible return to an automatic adjustment mechanism for setting the return on equity for the benchmark utility each year; and the establishment of a deemed capital structure and deemed cost of capital methodology, particularly for those utilities without third party debt.

The Commission determined that the proceeding would have two stages; Stage 1 to determine the cost of capital for the benchmark utility and Stage 2 to establish the cost of capital for other utilities as compared to the benchmark. An oral public hearing commenced on December 12, 2012 to determine the cost of capital for the benchmark utility.

The Fair Return Standard is foundational for cost of capital proceedings and has three requirements for a fair and reasonable return on capital: (1) the comparable investment requirement, (2) the financial integrity requirement, and (3) the capital attraction requirement. The Commission Panel, consistent with previous decisions and the regulatory compact, confirmed that the Commission has a duty to approve rates that will provide a reasonable opportunity to earn a fair return on invested capital.

Three important issues were raised during the proceeding that were contextual in nature; the significance of past cost of capital decisions, the significance of decisions from other jurisdictions and the relevance of the disparity between allowed and actual return on equity.

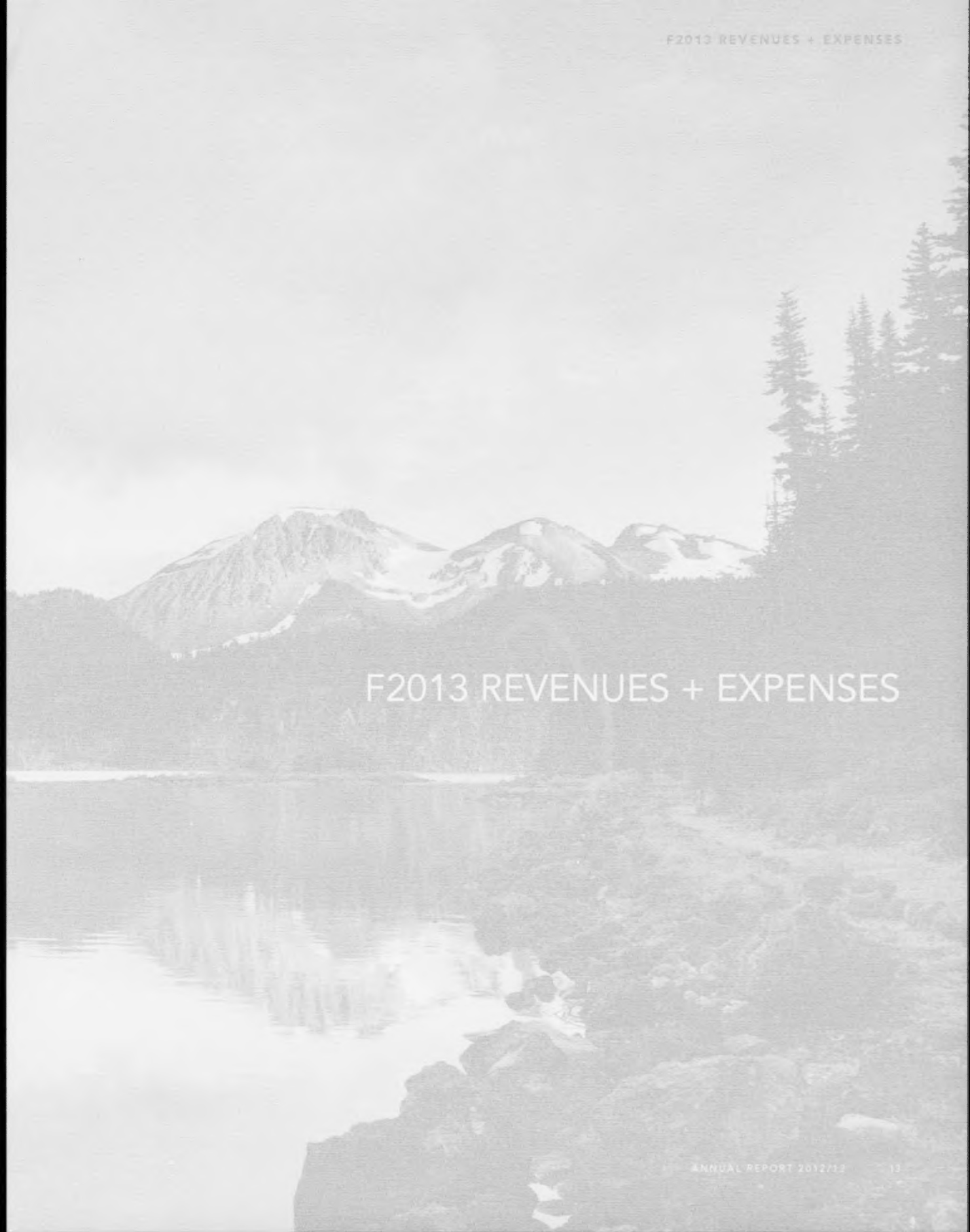
In determining an appropriate capital structure for the benchmark utility, the Commission Panel considered the benchmarked utility's long and short-term risk, development of an optimal capital structure, credit ratings and metrics and experiences of other jurisdictions.

The Commission Panel issued its Stage 1 Decision on May 10, 2013, that supported maintaining an A-category credit rating but only to the extent that it can be maintained without going beyond what is required by the Fair Return Standard. In consideration of both long and short-term risks, the Commission Panel determined that a reduction in common equity ratio of 1.5 percent to 38.5 percent is appropriate. The Commission Panel considered a 38.5 percent common equity ratio reflects the reduced long-term risk, yet balances this against potential disruption caused by a significant weakening of credit metrics. The awarded common equity ratio falls within the upper end of the range of comparative utilities in other Canadian jurisdictions.

The Commission Panel considered expert evidence on various model approaches to determine return on equity. The Panel found that the discounted cash flow model and the capital asset pricing model should be given equal weight in determining the return on equity of the benchmark utility. No weight was given to the equity risk premium and comparative earnings models. The Commission determined that a return on equity of 8.75 percent inclusive of a 0.5 percent allowance for financial flexibility is appropriate for the benchmark utility. The benchmark utility return on equity is effective from January 1, 2013 until December 31, 2015, subject to updating as a result applying the automatic adjustment mechanism formula.

The Commission Panel determined it is appropriate to re-establish an automatic adjustment mechanism formula, noting that it better meets the Fair Return Standard than giving no consideration to the market changes over the period between return on equity proceedings. Implementation of the automatic adjustment mechanism will be subject to an actual Canada bond yield of 3.8 percent being met or exceeded. Therefore, the automatic adjustment mechanism formula will not be in effect as long as the long Canada bond yield is below 3.8 percent.

Stage 1 of the Generic Cost of Capital proceeding considered the cost of capital for the benchmark utility. Stage 2 will assess the differences in short and long-term risk faced by regulated utilities in British Columbia and their impact on the capital structure and ROE for these utilities.



F2013 REVENUES + EXPENSES

F2013 REVENUES + EXPENSES

The Commission is authorized to recover its costs from regulated entities and pipeline companies by fixing levies according to section 125 of the *Utilities Commission Act* and parameters set out in Levy Regulation, BC Reg. 283/88.

The Commission recovers most of its costs by way of a "per gigajoule" levy assessed on each regulated utility, based on the amount of energy the utility sold in the previous calendar year (the calculation is provided below). Entities that do not sell power, such as ICBC, are billed by way of a set rate. The rate is reviewed to ensure appropriate annual regulatory costs are applied. Revenues are also collected from intra-provincial petroleum pipeline companies and natural gas marketers.

The Commission also recovers proceeding costs directly from utilities for Commission expenditures attributable to public hearings and other proceedings under the *Utilities Commission Act*. Direct recoveries have varied significantly from year to year, depending on the number and duration of regulatory hearings and inquiries.

Summary of F2013 Recoveries & Expenses

Total Recoveries:	$	7,371,306.07
Less Expenses:	$	7,945,664.75
Deferred Recovery	$	574,358.68

Recoveries

Commission revenues recovered are listed on the next page. Corresponding Levy Orders for the figures are G-52-12 for F2013 and G-73-13 for F2014. If applicable, deferred revenues or expenses are applied as a credit or debit to the utilities in the Levy Order the following fiscal year.

Levy Calculation for F2014

2013/14 BCUC Budget	$	$6,674,000.00
Plus: 2012/13 Deferred Recovery	$	574,358.68
	$	7,248,358.68
Less estimated recoveries from:		
Natural Gas Marketers	$	- 13,000.00
Intra-Provincial Oil Pipeline Companies & Upstream Gas Processors	$	- 20,000.00
Insurance Corporation of British Columbia	$	- 700,000.00
Expected direct recoveries	$	- 1,500,000.00
Net BCUC Budget to be recovered through the Levy	$	$5,015,358.68
Net BCUC budget to be recovered through levy	$	5,015,358.68
Divided by units of energy sold in calendar 2013		398,482,500
Levy:	=	$0.0125861454/GJ

Commission Revenues Recovered

	Amounts Recovered ($) F2012	Amounts Recovered ($) F2013
British Columbia Hydro and Power Authority	$ 1,470,454.78	2,030,977.84
British Columbia Hydro Transmission	--	--
Cal-Gas Inc.	166.98	237.70
Central Heat Distribution Limited	10,841.03	16,504.07
Corix Multi-Utility Services Inc.		
Gas	459.20	724.44
Electric	359.01	577.28
Corporation of the City of Nelson	1,861.83	2,626.05
FortisBC Inc.	65,072.28	91,560.85
FortisBC Energy Inc.		
Revelstoke	1,628.06	2,490.22
Lower Mainland Division	921,256.12	1,400,624.02
Inland Division	362,172.22	554,254.97
Columbia Division	59,027.58	107,475.61
Fort Nelson Division	4,817.39	7,029.21
FortisBC Energy (Vancouver Island) Inc.	258,969.96	223,531.17
FortisBC Energy (Whistler) Inc.	6,286.81	8,342.24
Hemlock Utility Services Limited	41.75	56.60
Insurance Corporation of British Columbia	700,000.00	700,000.00
Pacific Northern Gas (includes Granisle Grid)	35,040.84	46,657.66
Pacific Northern Gas (N.E.) Ltd.		
Dawson Creek and Fort St. John	36,276.50	48,061.24
Tumbler Ridge	7,889.83	11,771.95
Port Alice Gas Inc.	108.54	147.15
Port Alice Gas Inc.	10.06	--
Big White Gas Utility	333.96	464.09
Silversmith Power & Light Corporation	--	--
Stargas Utilities Ltd.	305.88	430.13
Sun Peaks Utilities Co., Ltd.	596.96	894.22
The Yukon Electrical Company Limited	58.44	22.64
	$ 3,944,036.01	5,255,461.35

Natural Gas Licences

	Amounts Recovered ($) F2012	Amounts Recovered ($) F2013
Access Gas Services	$ 1,000.00	1,000.00
Active Energy ULC	1,000.00	1,000.00
Active Energy ULC	1,000.00	-
AG Energy Co-Operative / Firefly Energy	1,000.00	1,000.00
AltaGas Ltd	1,000.00	1,000.00
AltaGas Ltd	1,000.00	-
Bluestream Energy Inc.	1,000.00	1,000.00
Bluestream Energy Inc.	-	-
Cascadia Energy	-	
Connect Energy	1,000.00	1,000.00
Constellation New Energy Canada Inc		1,000.00
Direct Energy	1,000.00	1,000.00
Just Energy (BC) Limited	1,000.00	1,000.00
Just Energy (formerly Universal Energy Corporation)		
MX Energy	1,000.00	-
MX Energy	1,000.00	-
Nexen Marketing	-	-
Planet Energy Corp	1,000.00	1,000.00
Shell Energy	-	
Smart Energy (BC) Ltd	1,000.00	1,000.00
Summitt Energy BC LP	1,000.00	1,000.00
Superior Energy	1,000.00	1,000.00
	$ 16,000.00	13,000.00

Intra-Provincial Oil Pipelines & Other & Other Companies

	Amounts Recovered ($) F2012	Amounts Recovered ($) F2013
AltaGas Ltd. - Blair Creek Gas Plant	$ 1,000.00	1,000.00
Canadian Natural Resources Limited - West Stoddard Plant (F2011 and F2012)	2,000.00	1,000.00
Canadian Natural Resources Limited - Inga Oil Pipeline		1,000.00
Enerplus Resources - Inga Oil (F2010 and F2011)	1,000.00	
Keyera Energy Ltd.	1,000.00	1,000.00
Trans Mountain (Jet Fuel) Inc.	1,000.00	1,000.00
Plateau Pipeline - Blueberry	1,000.00	-
Plateau Pipeline - Northeast BC & Boundary Lake	1,000.00	-
Plateau Pipeline - Sunset Prairie	1,000.00	-
Plateau Pipeline - Taylor to Dawson Creek	1,000.00	-
Plateau Pipeline - Western System	1,000.00	-
Spectra Energy - Boundary Lake	1,000.00	1,000.00
Spectra Energy - Jedney I	1,000.00	1,000.00
Spectra Energy - Jedney II	1,000.00	1,000.00
Spectra Energy - Midwinter	1,000.00	1,000.00
Spectra Energy - Peggo	1,000.00	1,000.00
Spectra Energy - Sunrise	1,000.00	1,000.00
Spectra Energy - Sunrise	1,000.00	1,000.00
Spectra Energy - Tooga	1,000.00	1,000.00
Spectra Energy - West Doe & Hwy Processing & Pipeline Facilities	1,000.00	1,000.00
Spectra Energy - West Doe & Hwy Transportation & Processing Facilities	1,000.00	1,000.00
	$ 21,000.00	15,000.00

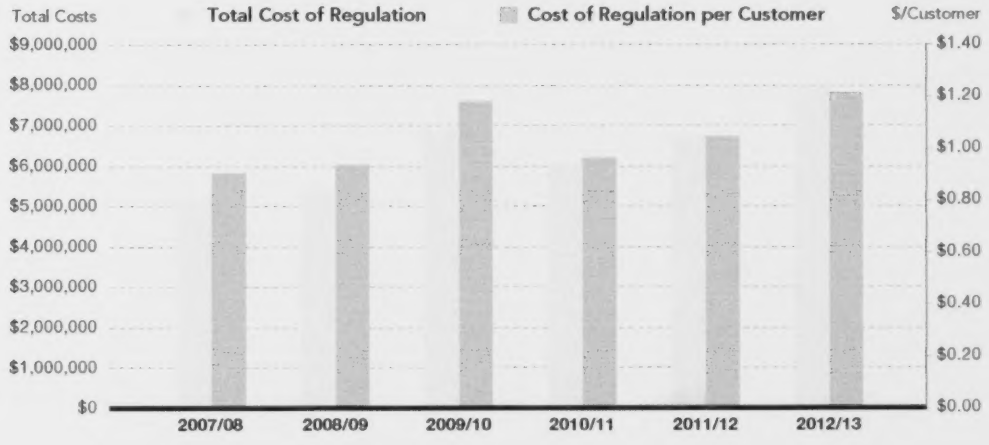
Miscellaneous & Total Revenues

		Amounts Recovered ($) **F2012**	Amounts Recovered ($) **F2013**
Commission Revenues Recovered	$	3,944,036.01	5,255,461.35
Natural Gas Licenses		16,000	13,000.00
Intra-Provincial Oil Pipelines & Other Companies		21,000	15,000.00
Recovery of Proceeding Costs from Utilities		2,072,283.59	2,191,200.36
Less: HST Transferred to Provincial Government		(104,919.44)	(103,618.14)
Deferred Recovery		116,461.32	574,358.68
Deferred Revenue		694,974.06	0.00
Miscellaneous Crown Corporation Employer's Association Dues Rebate		--	262.50
Total Revenues	$	6,759,835.54	7,945,664.75

Commission Expenditures

		Amounts Recovered ($) **F2012**	Amounts Recovered ($) **F2013**
Salaries & Benefits	$	3,408,230.93	3,903,784.28
Operating Costs		1,592,295.55	1,976,832.49
Professional Services		1,759,282.99	2,065,047.98
Consolidated Revenue Fund		26.07	0.00
Total Expenditures	$	6,759,835.54	7,945,664.75
Deferred Recovery Carried Forward		0.00	0.00
Commission Expenditures and Cost of Regulation per Customer		$1.22	

The Commission's total expenditure for the reporting year was $7,945,664.75; an increase of 17 percent from 2012/2013. The cost of regulation per customer is calculated by dividing Commission expenditures by the total number of customers of regulated utilities. **Regulation of ICBC is contemplated in the graph below.**



SUMMARY OF DECISIONS, REASONS FOR DECISION AND NEGOTIATED SETTLEMENTS ISSUED IN 2012/2013

Active Renewable Marketing Ltd.

2012 Compliance Inquiry – Order A-1-13

On March 8, 2012, the Commission established a Compliance Inquiry into 24 customer disputes alleging forgery or unauthorized signatures against Active Energy. The Business Practices and Consumer Protection Authority filed an Inquiry Report with the Commission on June 18, 2012.

The inquiry process was conducted through a combined written and oral hearing process and on January 30, 2013, the Commission issued its Decision, with Reasons, accepting a proposed settlement agreement.

The proposed settlement agreement included a consolidated record for each complaint within the scope of the Compliance Inquiry and each forgery and unauthorized signature complaint made up to November 1, 2012. It included, for each complaint, a record of the resolution reached or proposed process for resolving the complaint and a description, where applicable, of how each claimant would be notified of the outcome of the Compliance Inquiry, the implications for their complaint, and their further options under Commission process.

Complaints related to forgery or unauthorized signature arising after November 1, 2012, and unresolved by Active Energy will be adjudicated by the Commission. Active Energy agreed to be bound by the Commission's determination in those cases. The Commission Panel found that the proposed settlement agreement adequately addressed Active Energy's business practices by proposing administrative obligations intended to minimize or eliminate future occurrences of the issues that led to this proceeding.

British Columbia Hydro and Power Authority

Permanently Cease Operations at the Heber Diversion Dam – Order G-42-12

On January 13, 2012, BC Hydro filed an application for permission to permanently cease operation of the Heber Diversion Dam, Pipeline and in-stream structures (Heber Diversion), located on Central Vancouver Island.

Following a written hearing, the Commission made determinations that included permission to permanently cease operation of the Heber Diversion, and directed BC Hydro to report the costs and accounting treatment. In addition, BC Hydro was directed to seek agreement from several agencies that administer properties and/or maintain a direct responsibility for, over, or associated with the site, that they will accept the BC Ministry of Environment's determination of the satisfactory remediation of the contaminated site and that upon satisfactory completi n of the project, BC Hydro will no longer have any connection to or responsibility for, over or associated with the former site of the Heber Diversion. BC Hydro was directed to report the outcome on these agreements in its project completion report.

Further, the Commission Panel directed BC Hydro to report all expenditures, to be recovered in rates, related to the site of the former Heber Diversion that occur more than three years after project completion.

Reconsideration of portions of Order G-41-12 Haber Diversion Dam Decision – Letter L-65-12

On June 15, 2012, BC Hydro filed an application under section 99 of the *Utilities Commission Act* for reconsideration of portions of Commission Order G-42-12. Specifically, BC Hydro sought to delete paragraph 3 of Order G-42-12 and to include a reference to section 43 of the *Utilities Commission Act*. The reconsideration application resulted in the following determinations: (1) BC Hydro failed to establish that a reasonable basis exists for allowing the reconsideration, (2) the inclusion of references to additional sections of the *Utilities Commission Act* was not required, and (3) the Commission did not find that proceeding with a reconsideration of this matter was warranted.

Open Access Transmission (OATT) Tariff - Attachment K Amendment – Order G-43-12

On September 16, 2010, BC Hydro, pursuant to sections 59 to 61 of the *Utilities Commission Act*, submitted an application to amend the Open Access Transmission Tariff to reflect the integration of BC Hydro and British Columbia Transmission Corporation pursuant to the *Clean Energy Act*, S.B.C. 2010, c. 16. BC Hydro sought an order granting relief from compliance with the terms of the current Attachment K (Transmission Planning Process) to its OATT until January 1, 2012. Such relief was requested to allow BC Hydro to fully assess its transmission planning process and determine how it will comply with the CEA in conjunction with the *Utilities Commission Act* and the OATT.

The Application was reviewed through a written regulatory process and on April 5, 2012, the Commission approved BC Hydro's revised OATT Attachment K and directed that the new tariff sheets become effective on August 5, 2012, to allow BC Hydro sufficient time to develop the supporting OATT business practices and to consult with its OATT customers and other stakeholders.

Amend Rate Schedule 1289 - Net Metering Service and Cancel Tariff Supplement No. 63 - Net Metering Interconnection Agreement – Order G-57-12

On September 9, 2011, BC Hydro filed a F2011 Net Metering Evaluation Report in compliance with Commission Order G-4-09, and applied for amendments to the Net Metering Rate Schedule 1289 and the cancellation of Tariff Supplement No. 63 – Net Metering Interconnection Agreement.

On May 14, 2012, after a written hearing process, the Commission Panel issued its Reasons for Decision with approvals and requirements that included: increasing the Rate Schedule 1289 Energy Price of 9.99 cents per kWh; amending the "Availability" section of Rate Schedule 1289 where it increases availability, but denying where it decreases availability; and integrating the terms and conditions of the Net Metering Interconnection Agreement into Rate Schedule 1289 and cancelling Tariff Supplement No. 63.

F2012 to F2014 Revenue Requirements Application – Order G-77-12A

On March 1, 2011, BC Hydro filed its Revenue Requirements Application for its fiscal years 2012, 2013 and 2014 (F2012, F2013 and F2014) pursuant to sections 56, and 58 to 61 of the *Utilities Commission Act* seeking final approval to increase rates by an average of 9.73 percent for each of F2012, F2013, and F2014, effective April 1, 2011, April 1, 2012, and April 1, 2013, respectively; and final approval to set the Deferral Account Rate Rider at 2.5 percent effective April 1, 2011.

On May 22, 2012, the Lieutenant Governor in Council, by Order in Council No. 314, issued Direction No. 3 to the Commission, pursuant to section 3 of the *Utilities Commission Act* requiring the Commission to issue final orders to BC Hydro as requested in an Amended Application except for certain adjustments specifically noted in Direction No. 3. As a result, on June 13, 2012, the Commission approved the BC Hydro 2012-2014 Revenue Requirements application in accordance with the instructions in Direction No. 3.

Andrea Collins and the Citizens for Safe Technology Society Application for Reconsideration of Commission Decision in L-13-12 regarding the British Columbia Hydro and Power Authority Smart Metering Infrastructure Program

On April 4, 2012, Andrea Collins and the Citizens for Safe Technology Society applied for reconsideration of a decision related to BC Hydro's smart metering program. The reconsideration asserted the Commission made various errors of fact and law in determining that the *Clean Energy Act* operates to exempt BC Hydro from having to obtain a Certificate of Public Convenience and Necessity with respect to the installation and operation of smart meters and related equipment in British Columbia. The Applicants also sought to introduce new evidence into the matter.

The reconsideration application was reviewed through a written comment process for phase one of reconsideration and Reasons for Decision were issued on June 22, 2012. The Commission dismissed the application for reconsideration as the applicants

failed to make a *prima facie* case that the Commission erred in fact or law in arriving at the Decision. The Commission also concluded that the proposed new evidence cannot assist it in determining the legislative intent behind the disputed provisions in the *Clean Energy Act* and the Regulation. The request to introduce new evidence was denied.

Amendment to Tariff Supplement No. 74-Customer Baseline Load Determination Guidelines and Customer Baseline Load Adjustment Tariff Practices – Order G-103-12

On August 19, 2011, BC Hydro filed an application to Amend Tariff Supplement No. 74 – Customer Baseline Load Determination Guidelines and Customer Baseline Load (CBL) Adjustment Tariff Practices. The Application was reviewed through a written comment process.

On July 26, 2012, the Commission Panel issued its Reasons for Decision approving the proposed amendments to Tariff Supplement No. 74 – CBL Determination Guidelines in the Amended Application, effective April 1, 2012, subject to the tariff clarifications.

Neucel Specialty Cellulose Ltd. – Transmission Service Rate – Customer Baseline Load Dispute – G-108-12

On March 30, 2012, BC Hydro filed its Amendment No. 1 to the Transmission Service Rate Customer Baseline Load Fiscal Year 2011 and Fiscal Year 2012 application and requested, among other matters, the continuance of the Interim F2011 Customer Baseline Load for Neucel Specialty Cellulose Ltd. On March 30, 2012, Neucel requested the Commission make a determination regarding its dispute with BC Hydro for its Adjusted F2010 Customer Baseline Load.

The dispute was reviewed through a written hearing process and a decision was issued on August 10, 2012, with confidential reasons, the Commission Panel determined a final adjusted F2010 Customer Baseline Load for Neucel.

Amend Tariff Schedule 15xx to Accelerate the Medium General Service Conservation Rate Implementation Schedule – Order G-115-12

On June 29, 2012, BC Hydro filed an application with the Commission, pursuant to section 6(a) of the Large General Service Rate Negotiated Settlement Agreement to amend Rate Schedule 15xx to accelerate the medium general service conservation rate implementation schedule from April 1, 2014 to April 1, 2013, for medium general service accounts with peak demand less than 55 kW and greater than or equal to 35 kW. The application was reviewed through a written hearing process and on August 31, 2012, the Commission Panel approved the proposed amendments to Rate Schedule 15xx, Section 5 as applied for.

Dawson Creek/Chetwynd Area Transmission Project Certificate of Public Convenience and Necessity – Order G-144-12

On July 11, 2011, BC Hydro applied pursuant to subsection 46(1) of the *Utilities Commission Act* for a Certificate of Public Convenience and Necessity (CPCN) to construct and operate the Dawson Creek/Chetwynd Area Transmission (DCAT) Project. The application was reviewed primarily by way of a written hearing, though the adequacy of First Nations' consultation was conducted in an oral hearing held from July 9 to July 10, 2012.

The decision was issued on October 10, 2012, establishing that the Crown's duty to consult with the West Moberly First Nation on the DCAT Project was not adequately met. The Commission granted a CPCN to BC Hydro for the Project, as set out in the application as alternative 1, subject to a number of conditions including a requirement to file evidence of further consultation to which West Moberly First Nation could respond. Subject to the conditions being met and the CPCN being granted, a number of filing and reporting requirements were directed including a requirement to recalculate the deposit/contribution requirement under Tariff Supplement 6 and, if applicable, the Electric Tariff for each DCAT customer.

Electric Tariff Amendments for the Power Smart Home Loan Pilot Program (Tariff Supplement No. 84) – Order G-162-12

On October 1, 2012, BC Hydro filed the Power Smart Home Loan Pilot Program Application pursuant to section 17.1(9) of the *Clean Energy Act*, and sections 58 to 61 of the *Utilities Commission Act*, seeking incorporation of BC Hydro's form of financing agreement into rates as a tariff supplement as contemplated by section 17.1(9) of the *Clean Energy Act*. The Application also sought Commission approval to amend the BC Hydro Electric Tariff Terms and Conditions in relation to the Power Smart Home Loan Pilot Program.

The application was reviewed through a written comment process and on October 30, 2012, the Commission Panel issued its Reasons for Decision approving the Improvement Financing Agreement form as amended on October 10, 2012, as BC Hydro Electric Tariff Supplement No. 84, effective November 1, 2012. In addition, the Panel approved the amendments to the BC Hydro Electric Tariff Terms and Conditions set out in appendix B of the application, also effective November 1, 2012.

Tariff Supplement No. 82 Amendment – Order G-20-13

On November 6, 2012, BC Hydro applied for approval of amendments to Tariff Supplement No. 82; specifically to amend Section 3.4 (V) to remove an inadvertent and unnecessary restriction on the eligibility of customer demand-side management projects that may be used to adjust otherwise non-qualifying increases in energy consumption. BC Hydro requested amendments to Sections 4.4, 4.5, and 4.6, accounting for the unforeseen possibility of monthly energy consumption less than pre-investment consumption, which under the existing tariff language could provide unanticipated and unprincipled financial benefits to customers. In addition, BC Hydro requested to revise some unclear language to provide further clarity.

A written review of the application was set out in Order G-174-12 and on February 7, 2013, the Commission Panel approved the proposed amendments to Tariff Schedule No. 82.

John Hart Generating Station Replacement Project – Order C-2-13

On May 25, 2012, BC Hydro applied pursuant to subsection 46(1) of the *Utilities Commission Act* for a Certificate of Public Convenience and Necessity to construct and operate the John Hart Generating Station Replacement Project.

After a written hearing process, the decision was issued on February 8, 2013, wherein the Commission Panel granted the Certificate of Public Convenience and Necessity as set out in the Application for a maximum amount of $940 million based on the Design-Bid-Finance-Rehabilitate P50 Expected Amount. An in-service date for total project completion was set for November 2018. The Panel directed that BC Hydro not obtain a recovery through rates of any cost overrun exceeding $940 million without the Commission either determining prudency of those costs or, alternatively, waiving a prudency review.

Mandatory Reliability Standards Assessment Report No. 5 – Order R-1-13

On April 19, 2012, BC Hydro filed Mandatory Reliability Standards Assessment Report No. 5 pursuant to section 125.2(3) of the *Utilities Commission Act*, assessing three new reliability standards, seven replacement reliability standards and 21 revised reliability standards (three of which included interim versions) developed by the North American Electric Reliability Corporation (NERC) and Western Electricity Coordinating Council (WECC). BC Hydro concluded that the three new reliability standards, the seven replacement reliability standards and the final versions of the 21 revised reliability standards (including the three interim versions) were suitable for adoption in BC.

The Report was reviewed through a written comment process. The Commission Panel made the following determinations and directions with respect to the Report:

1. The effective date for each reliability standard adopted in this Order is the date appearing in the table found in Appendix A to this Order (the Effective Date).
2. Adopt the three new reliability standards listed in the table found in Appendix A to this Order. These new standards' Effective Dates shall be as provided in Directive 1.
3. Adopt the seven reliability replacement standards listed in the table found in Appendix A to this Order. The replacement reliability standards' Effective Dates shall be as provided in Directive 1. The eight Commission approved reliability standards listed in the table found in Appendix A to this Order shall remain in effect until superseded on the Effective Date by the corresponding replacement reliability standard.
4. Adopt the three interim versions of revised reliability standards listed in the table found in Appendix A to this Order. These interim versions, although adopted, shall not become effective because they will be superseded on the Effective Date by a more recent revision of the corresponding reliability standard assessed by BC Hydro in the Report.
5. Adopt the 21 revised reliability standards listed in the table found in Appendix A to this Order. These revised reliability standards' Effective Dates shall be as provided in Directive 1. The 21 Commission approved reliability standards listed in the table found in Appendix A to this Order shall remain in effect until superseded on the Effective Date by the corresponding revised reliability standard.
6. Individual requirements within reliability standards that incorporate by reference reliability standards that have not been adopted by the Commission are of no force or effect.
7. Adopt the NERC Glossary of Terms Used in Reliability Standards, dated December 13, 2011, that defines the terms employed in the reliability standards and is posted to the WECC and NERC websites, to be effective as of the date of this Order.

8. Definitions within the North American Electric Reliability Corporation Glossary of Terms Used in Reliability Standards, dated December 13, 2011, which have not been approved by the US Federal Energy Reliability Commission, are of no force or effect.
9. Adopt the Compliance Provisions, as defined in the Rules of Procedure for Reliability Standards in BC, that accompany each of the adopted BC reliability standards, in the form directed by the Commission to be posted on the Western Electric Coordinating Council website, as amended from time to time.
10. The standards listed in the table found in Appendix C to the Order are the reliability standards adopted in BC.

Cal-Gas Inc.

Application to Change the Rate Schedule for Propane Pricing at Kicking Horse Mountain Resort – Order G-31-13

By letter dated October 3, 2012, Cal-Gas applied for approval to increase the variable delivery component of propane rates for customers at Kicking Horse Mountain Resort by $0.0241 per litre and charge a fixed administration fee of $14.00 per monthly invoice, to be effective date December 1, 2012.

The Application was reviewed through a written hearing process and the Commission Panel's Reasons for Decision were issued on March 7, 2013, outlining approval of the proposed delivery rate increase on a permanent basis, effective December 1, 2012. Among other requirements, Cal-Gas was directed to recover the difference between the interim and permanent delivery rate for the period December 1, 2012 to March 31, 2013, by way of a rate rider over a twelve month period commencing April 1, 2013. Cal-Gas was also directed to file the detailed calculation of the proposed rate rider with the Commission for approval within 30 days of the Order.

FortisBC Alternative Energy Services Inc.

PCI Marine Gateway Thermal Energy Project Certificate of Public Convenience and Necessity Application and Approval of Rates for Thermal Energy Service to PCI Developments Inc. – Order C-10-12

On May 25, 2012, FortisBC Alternative Energy Services Inc. (FAES) applied pursuant to sections 45 and 46 of the *Utilities Commission Act* for a Certificate of Public Convenience and Necessity for the construction and operation of the thermal energy project for the PCI Marine Gateway development.

The Application was reviewed through a written hearing process and on September 27, 2012, the Commission Panel granted a CPCN. FAES was directed to use as its control budget for the Project the AACE Class 3 estimate of $8.1 million plus a contingency of 15 percent. The Panel did not approve the Allowance for Funds Used During Construction estimate as calculated and directed FAES to recalculate it based on the approved cost of debt and Return on Equity. The rate design and rates as proposed pursuant to sections 59-61 of the *Utilities Commission Act* and established by the Service Agreements filed with the Application in Appendix V, and described in Section 6 Cost of Service and Rate Design of the Application, were denied and a number of determinations were included in the Decision issued concurrently with the Order.

TELUS Garden Thermal Energy System Certificate of Public Convenience and Necessity Application and for Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers at Telus Garden Development – Order C-1-13

On October 16, 2012, FAES, on behalf of itself and Westbank Projects Corp. and TELUS Communications Inc. applied pursuant to sections 45 and 46 of the *Utilities Commission Act* for a Certificate of Public Convenience and Necessity for the construction and operation of the TELUS Garden Thermal Energy System.

On February 4, 2013, after a written hearing, the Commission Panel granted the Certificate for the construction of the TELUS Garden Thermal Energy System and to FAES for the purchase and operation of the TELUS Garden Thermal Energy System. The rates and rate design established by the Service Agreements filed with the application in Appendix H, and described in Section 6 Cost of Service and Rate Design of the Application, were denied. FAES was directed to file a new rate application no later than 90 days prior to the commissioning date of the project.

FortisBC Inc.

Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology (Compliance Filing to Order G-188-11) – Order G-202-12

On April 13, 2012, FortisBC Inc. submitted a compliance filing to Order G-188-11. The compliance filing was reviewed through a written comment process and the decision was issued on December 27, 2012, wherein the Commission Panel determined that FortisBC Inc. adequately complied with Directive 8 of Order G-188-11 to consult with customers to determine the Guidelines for the Level of Entitlement. The Panel accepted FortisBC Inc.'s Guidelines for the Level of Entitlement and approved its Matching Methodology. In addition to other directives and determinations, the Panel required FortisBC Inc. file its application for a Stepped Transmission Rate and Standby Rate (Directives 9 and 10 of Order G-188-11) with the Commission by March 31, 2013.

Certificate of Public Convenience and Necessity Application for the Purchase of Utility Assets of the City of Kelowna – Order C-4-13

On November 13, 2012, FortisBC Inc. filed an application pursuant to sections 45 and 46 of the *Utilities Commission Act* for a Certificate of Public Convenience and Necessity for an extension of its distribution system resulting from its purchase of the electricity distribution assets of the City of Kelowna and further sought an order pursuant to sections 59 and 60 of the *Utilities Commission Act* to include the impact of the transaction in its revenue requirements.

The application was reviewed through a Streamlined Review Process that included a three-day oral hearing. On March 1, 2013, the Commission Panel granted the Certificate for the transaction, subject to the conditions as set out in Directives 2 through 10 of the Order. FortisBC was directed to confirm acceptance of the conditions through a compliance filing by March 31, 2013. The Commission Panel made the following directions and determinations:

1. Calculate the amount of the purchase price allowed into rate base as follows:
    - Begin with the capital asset value and construction work in progress of $29.2 million and $3.7 million, respectively, as per the City's audited December 31, 2011 financial statements;
    - Add actual 2012 capital additions of $4.1 million, minus a full year of depreciation of $1.1 million;
    - Add estimated 2013 first quarter capital additions of $1.4 million, minus first quarter depreciation of $0.3 million. The 2013 first quarter capital additions and first quarter depreciation expense are to be adjusted to actual.
2. Include in rate base the estimated 2012 assessed value of the land of $0.7 million.
3. Treat the difference between the purchase price and the sum of the amounts from Directives 2 and 3 as an acquisition premium which is to the account of the shareholder.
4. Establish a non-rate base deferral account to capture the 2013 Customer Benefit resulting from the Transaction. The Customer Benefit deferral account shall accrue short-term interest at FortisBC's approved 2013 short-term interest rate of 3.48 percent. FortisBC must seek disposition of the deferral account in its 2014 Revenue Requirements Application.
5. Advise the Commission within 2 business days of the Transaction receiving final approval of its Board of Directors, which is required for the completion of the Transaction.
6. Begin billing customers currently served by the City on the appropriate FortisBC rate schedule as soon as practicable after the completion of the Transaction.
7. Establish a non-rate base deferral account to capture closing, regulatory process and legal costs up to a maximum of $0.5 million. The deferral account shall accrue short-term interest at FortisBC's approved 2013 short-term interest rate of 3.48 percent. FortisBC must seek disposition of the deferral account in its 2014 Revenue Requirements Application.
8. The rate currently charged by the City to Tolko Industries Ltd. is set as an interim rate to be charged pending a further determination after the Transaction has been approved by the Board of Directors of FortisBC.
9. FortisBC's request for an increase to the 2013 base revenues for revenue flow-through mechanism purposes is approved subject to a compliance filing which incorporates all of the above adjustments.

2012-2013 Revenue Requirements and Review of 2012 Integrated System Plan – Order G-110-12

On June 30, 2011, FortisBC Inc. filed an application pursuant to sections 44.1, 44.2, 56 and 59 to 61 of the *Utilities Commission Act* for approval of its 2012-2013 Revenue Requirements (including the Company's 2012-2013 Capital Expenditure Plan) and the review of its 2012 Integrated System Plan (comprising its 2012 Long Term Capital Expenditure Plan, its 2012 Resource Plan, and its 2012 Long Term Demand-Side Management Plan).

A workshop was held in Kelowna on July 22, 2011, to review the application and the application was reviewed through an oral public hearing that took place between March 5 and March 9, 2012.

The decision was issued on August 15, 2012, wherein the Commission Panel did not approve the requested permanent rate increase of 1.5 percent in 2012 and 6.5 percent in 2013 as filed. The Panel approved cross charges between FortisBC Inc. and its affiliates regulated by the Commission to be based on fully loaded costs, not including overhead. In addition, the Panel approved other items including the proposed Deferral Account for Power Purchase Expense variances from forecast and the proposed Revenue Variance Deferral Account and made determinations for the new proposed Deferral Accounts and treatment for existing Deferral Accounts as described in Section 5.4.4 of the Decision. Costs of Removal of $4.7 million for 2011, $5.4 million for 2012 and $4.0 million for 2013 were approved to be included in Rate Base as set out in Section 5.4.2 of the Decision. A number of other determinations were made and can be reviewed in the Panel's decision.

Industrial Customers Group Reconsideration Application of Order E-29-10 regarding a Capacity Purchase Agreement between FortisBC Inc. and Waneta Expansion Power Corporation – Order E-15-12

By letter dated November 10, 2011, Zellstoff Celgar Limited Partnership and International Forest Products Limited, later joined by Atco Wood Products Ltd., Kalesnikoff Lumber Co. Ltd., Porcupine Wood Products and Springer Creek Forest Products (the Industrial Customers Group), applied for reconsideration of Order E-29-10 regarding a Capacity Purchase Agreement between FortisBC Inc. and Waneta Expansion Power Corporation.

The reconsideration was conducted through a written comment process and on May 30, 2012, the Commission Panel determined that the Capacity Purchase Agreement be accepted for filing as an energy supply contract pursuant to section 71 of the *Utilities Commission Act*. The Commission will continue to hold confidential the Capacity Purchase Agreement and the Justification Report. FortisBC Inc. was directed to develop a rate smoothing proposal for the Commission's approval either through a separate submission or with its next Revenue Requirements Application.

FortisBC Inc. and FortisBC Energy Inc.
On-Bill Financing Two-Year Pilot Program in the South Okanagan Area Effective November 1, 2012 – Order G-163-12

On October 5, 2012, FortisBC Inc. and FortisBC Energy Inc. applied for approval, pursuant to the *Clean Energy Act*, section 17.1(9) and sections 58 to 61 of the *Utilities Commission Act* for amendments to FortisBC Inc.'s General Terms and Conditions and Rate Schedules; approval of three new non-rate base deferral accounts attracting Allowance for Funds Used During Construction (AFUDC) for FortisBC Inc.; amendments to FortisBC Energy Inc.'s General Terms and Conditions; and approval of two new non-rate base deferral accounts, attracting AFUDC, and amendment to one existing Energy Efficiency and Conservation (EEC) deferral account for FortisBC Energy Inc.

The Application was reviewed through a written comment process and the Commission Panel issued its Reasons for Decision on October 30, 2012, which included the following determinations:

1. The On-Bill Financing Pilot Program, as applied for by FortisBC, is approved effective November 1, 2012, for a two-year period ending November 1, 2014.
2. The accounting treatment requested in the Application, related to deferral accounts, is not granted.
3. FortisBC Inc. is approved to establish two new non-rate base deferral accounts:
   (i) **DSM Deferral Account:** a new non-rate base DSM deferral account attracting AFUDC, to capture, on a net-of-tax basis: the OBF Pilot Program costs including any regulatory application costs, the interest rate buy-down adjustment to be recovered from all customers, and loan defaults and bad debts not captured by the Loan Loss Reserve Fund. Effective January 1, 2015, this account is approved to be transferred into rate base with an amortization period of 10 years beginning on January 1, 2015, for recovery from all customers; and
   (ii) **OBF Financing Deferral Account:** a new non-rate base deferral account attracting AFUDC, to capture, on a net-of-tax basis, the principal loan balances provided to participating customers of the OBF Pilot Program and the applicable interest charges and recoveries.

4. FortisBC Energy Inc. is approved to amend an existing EEC deferral account and establish a new non-rate base deferral account:
   (i) **EEC Deferral Account:** amending the existing EEC non-rate base deferral account to capture, on a net-of-tax basis: the OBF Pilot Program costs including any regulatory application costs, the interest rate buy-down adjustment to be recovered from all customers, and loan defaults and bad debts not captured by the Loan Loss Reserve Fund;
   (ii) **OBF Financing Deferral Account:** a new non-rate base deferral account attracting AFUDC, to capture, on a net-of-tax basis, the principal loan balances provided to participating customers of the OBF Pilot Program and the applicable interest charges and recoveries.
5. Approval of Tariff amendments to the General Terms and Conditions and Rate Schedules for FortisBC Inc. and approval of proposed amendments to the FortisBC Energy Inc. General Terms and Conditions, as outlined in section 4 of the Application and Appendix G, are both granted effective November 1, 2012.

FortisBC Energy Inc.

Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refueling Station at BFI Canada Inc. – Order C-6-12

On February 29, 2012, FortisBC Energy Inc. applied for a Certificate of Public Convenience and Necessity for the construction and operation of a Compressed Natural Gas (CNG) refueling station at the premises of BFI Canada Inc. located in Coquitlam, BC, and for approval of the rate design and rates established in the Fueling Station License and Use Agreement with BFI Canada for CNG Service.

The application was reviewed through a written hearing process and on April 30, 2012, the Panel: granted the Certificate for the construction of a CNG refueling station at the premises of BFI; declined to approve the rates to be charged to BFI Canada as proposed in the Application; directed establishment of two new service classes, one for CNG service and one for liquefied natural gas service; and re-affirmed the directives in the Commission's Waste Management Decision and confirmed their applicability to the BFI Canada Application.

Revisions to Rates for Thermal Energy Service to Delta School District Number 37 - Order G-71-12 Compliance Filing – Order G-88-12

On June 11, 2012, in accordance with the June 5, 2012 Decision and Order G-71-12, FortisBC Energy Inc. filed its second compliance filing inclusive of a revised rate containing the following amendments: (1) capitalization of overheads applied to only the years when replacements or additions are forecast, instead of every year; and (2) a cost of debt that reflects a credit spread for BBB-rated distribution utilities at 2.58 percent which effectively lowers the cost of debt from 5.91 percent to 5.37 percent.

The compliance filing was reviewed by the Commission Panel and on June 25, 2012, the recalculated rate for the Delta School District was approved.

Capital Expenditure Schedule and Rate Design and Rates established in an Operating and Maintenance Agreement between FortisBC Energy Inc. and the Strata Corporation of Tsawwassen Springs Development to Provide Thermal Energy Services – Order G-100-12

On March 1, 2012, FortisBC Energy Inc. filed an application for approval of a Capital Expenditure Schedule and Rate Design and Rates established in an Operating and Maintenance Agreement between FEI and the Strata Corporation of Tsawwassen Springs Development to provide Thermal Energy Services.

After a written hearing process the Decision was released July 20, 2012, approving the expenditures of $1,076,000 plus 10 percent capitalization of $107,600, but denying the rate design and the rates. FEI was directed to remove any amounts related to the cost of provision of service to date from the Thermal Energy Systems Deferral Account and propose treatment of those costs that is not unfair and unjust to any existing thermal energy customer, including the Tsawwassen Springs Strata.

FEI was directed to propose a reasonable estimate of the cost of this hearing and propose an allocation to the Strata. The balance of the costs should be charged to the Thermal Energy Systems Deferral Account as a non project-specific expense to be borne by all thermal energy customers. Pending the outcome of the Inquiry, the Panel directed FEI to assign the Development, on an interim basis, to a separate affiliate, such as FortisBC Alternative Energy Services Inc., within 45 days of the date of the decision. In addition, a number of other directions and determinations were made.

Approval of Operating Terms between the District of Coldstream and FortisBC Energy Inc. – Order G-113-12

On February 27, 2012, FortisBC Energy Inc. applied under section 32 of the *Utilities Commission Act* for approval of Operating Terms between it and the District of Coldstream. The application was reviewed by way of a written hearing process and on August 30, 2012, the Commission Panel approved the Operating Agreement as amended by the Commission, effective July 1, 2012 and expiring in 2032.

The terms of the Operating Agreement may be reviewed should the Commission find, upon application by a party to the agreement, that a significant revision is required, and the amendments to the Operating Agreement are to be incorporated into future operating agreements between FortisBC Energy Inc. and municipalities.

Approval of a Negotiated Settlement Agreement in the Fraser River South Arm Crossing Upgrade Project between FortisBC Energy Inc. and North American Pipelines Inc. – Order G-122-12

On April 30, 2012, FortisBC Energy Inc. filed a final report for the Fraser River South Arm Crossing Upgrade Project in compliance with Order C-2-09, reporting that during the fourth quarter of 2011 the prime contractor for the Project, North American Pipelines Inc., substantially completed field construction of both pipeline crossings, which were placed into service on October 22, 2011 (NPS 20) and on December 3, 2011 (NPS 24). North American Pipelines Inc. cleaned up the site and de-mobilized on December 12, 2011. The Final Report further indicated that the final project cost was $34 million inclusive of the Settlement Agreement between FortisBC Energy Inc. and North American Pipelines, and requested approval to include the $34 million in FortisBC Energy Inc.'s rate base.

The final Report was reviewed by way of a written hearing process and the Reasons for Decision were issued on September 17, 2012, wherein the Commission Panel approved the Settlement Agreement between FortisBC Energy Inc. and North American Pipelines. The $34 million was included in rate base pursuant to the financial schedules filed in accordance with Item 15 of Commission Order G-44-12. The Settlement Agreement and the final Report are held confidential.

Temporary Service Agreement for Liquefied Natural Gas (LNG) Service, Service Agreement for LNG Delivery, Daily Charge for use of an LNG Tanker and Daily Charge for Use of a Mobile LNG Refuelling Station - Delivery Agreement – Order G-156-12

On July 12, 2011, FortisBC Energy Inc. filed an application for approval on an interim basis of a Temporary LNG Station Installation and Operation Agreement dated May 12, 2011, between FortisBC Energy Inc. and Vedder Transport Ltd. and for approval of a Transportation Services Agreement dated May 12, 2011, between FortisBC Energy Inc. and Vedder Transport Ltd. The application was subsequently updated on August 8, 2011, and interim approval of the Temporary Refuelling Agreement and Delivery Agreement was granted by Order G-144-11.

The application was reviewed through a written hearing process and on October 22, 2012, the Panel determined it would only consider matters directly related to the Delivery Agreement between FortisBC Energy Inc. and Vedder Transport Ltd. and would not approve a tanker transportation charge for inclusion in Rate Schedule 16. The Panel did not approve the proposed rate of $84.34 per day for the tanker rental fee; however, it indicated it would approve a rate of $158.00 per day. The Panel also did not approve FEI's proposed Transportation Fee to cover the costs of hauling the LNG tanker to Vedder's site and directed FEI to invoice Vedder for such costs, as incurred.

The Panel approved a deferral account for the costs of the amended application; however, the use of a non rate base deferral account attracting an allowance for funds used during construction was denied. The Panel indicated FEI may apply the weighted average cost of debt to the account and directed that FortisBC Energy Inc. may not recover any of the costs of the amended application from its non-bypass customers. The Panel directed FortisBC Energy Inc. to propose a method for recovery of this deferral account, calculate the effect of this treatment in the rate to Vedder Transport Ltd., and file the amended rate.

Rate Treatment of Expenditures under the Greenhouse Gas Reductions (Clean Energy) Regulation and Prudency Review of Incentives under the 2010-2011 Commercial NGV Demonstration Program - Phases 1 and 2 – Order G-161-12

On August 21, 2012, FortisBC Energy Inc. applied for approval of deferral accounts and the accounting and rate treatment methodology for the three prescribed undertakings established by the Greenhouse Gas Reduction (Clean Energy) Regulation, B.C. Reg. 102/2012. The Commission determined that the application should be reviewed in three phases.

Phases 1 and 2 of the application were reviewed through the Commission's Streamlined Review Process and phase 3 would be reviewed through a written hearing process. On October 29, 2012, the Commission Panel made the following determinations for phases 1 and 2 of the application that are effective commencing May 14, 2012:

1. A non-rate base deferral account (the NGT Incentives Account) attracting allowance for funds used during construction (AFUDC) to capture all grants and costs, including a portion of application costs, related to Prescribed Undertaking 1 for the period until December 31, 2013, is approved. This NGT Incentives Account is to be transferred to rate base, effective January 1, 2014, will continue to capture the actual incentives granted by year for 2014 onward and will be amortized over a 10 year period into the delivery rates of all non-bypass natural gas customers.
2. A non-rate base deferral account attracting AFUDC (the Fueling Station Variance Account) to capture the total revenue surplus or deficiency pertaining to fueling station facility costs that have not been forecast in rates, as well as the administration and application costs, for the prescribed undertakings established under sections 2(2) [Prescribed Undertaking 2] and 2(3) [Prescribed Undertaking 3] of the GGRR is approved. The Fueling Station Variance Account is to be transferred to rate base effective January 1, 2014, with an amortization period of three years into the delivery rates of all non-bypass natural gas customers.
3. To provide certainty to grant recipients and FortisBC Energy Inc. under the Greenhouse Gas Reduction Regulation the cost recovery from non-bypass natural gas customers of the NGT Incentives Account and the Fueling Station Variance Account is fixed. The method of recovering the costs from non-bypass natural gas customers such as the use of deferral accounts and amortization period may be reviewed by the Commission as required.

Inquiry into an Offering of Products and Services in Alternative Energy Solutions and Other New Initiatives – Order G-201-12

On May 24, 2011, the Commission established an Inquiry into FortisBC Energy Inc.'s transformation into an integrated energy service provider (Order G-95-11). The Inquiry into Alternative Energy Services (AES) and New Initiatives was established to evaluate three major issues:

i. What principles or guidelines should be followed by the Commission to protect the public interest, what process should the Commission use before it allows the utility to undertake AES and New Initiatives, and how should Energy Efficiency and Conservation funds or other incentive funds being made available to support AES and New Initiatives be administered to ensure fair, effective and non-discriminatory treatment.

ii. What are the principles that should be applied to determine whether an AES or other New Initiatives project can or should be pursued as a Regulated Business.

iii. What standards should the Commission apply to determine whether the activity being carried out by the utility is done in the most cost-effective manner and what principles or guidelines should be applied to ensure that, where feasible, competitive forces can be utilized.

The Inquiry was conducted through a written hearing process and the Commission issued a report on December 7, 2012, making a number of determinations and recommendations. These included:

1. The principles and guidelines set forth in the Inquiry Report apply to regulated public utilities that provide products and services outside traditional utility activities.
2. The thresholds for Certificates of Public Convenience and Necessity, as applicable and as determined and set forth in the Inquiry Report, apply to all regulated public utilities.
3. FortisBC Energy Inc. was directed to file an application to address the allocation and recovery of the Thermal Energy Systems Deferral Account as set forth in the Inquiry Report.

Certificate of Public Convenience and Necessity for the Construction and Operation of a Liquefied Natural Gas Refueling Station at Vedder Transport – Order C-11-12

On July 13, 2012, FEI applied for a Certificate of Public Convenience and Necessity to construct and operate a Liquefied Natural Gas (LNG) refueling station at the premises of Vedder Transport Ltd. located in Abbotsford, British Columbia and for a rate design and rates established in the LNG Fueling Station Installation and Operation Agreement with Vedder for LNG Service as just and reasonable. The application was subsequently updated on August 2, 2012, seeking approval for the rate design and rates on an interim basis pending the resolution of (1) Inquiry regarding FortisBC Energy Inc.'s Offering of Products and Services in Alternative Energy Solutions and Other New Initiatives and (2) FEI's Application for Variance and Reconsideration of Commission Order C-6-12 regarding Rates for Fueling Service for BFI Canada Inc.

The application was reviewed through the Commission's Streamlined Review Process and on October 5, 2012, the Commission Panel granted a Certificate for the construction and operation of an LNG refueling station at the premises of Vedder Transport. The rate design and the rates established in the LNG Fueling Station Installation and Operation Agreement with Vedder Transport for LNG Service filed with the Application were approved on an interim basis.

Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis - Biomethane Suppliers – Order G-29-13

On December 19, 2012, FortisBC Energy Inc. filed its Post-Implementation Report on the Biomethane Program in compliance with Commission Order G-194-10. FortisBC Energy Inc. sought acceptance, pursuant to section 71 of the *Utilities Commission Act*, of four Biomethane Purchase Agreements between FortisBC Energy Inc. and the following suppliers and the capital costs related to the facilities required for the four biomethane supply projects:

- EarthRenu Energy Corp. (Earth Renu),
- Greater Vancouver Sewerage and Drainage District (GVS&DD),
- Seabreeze Farm Ltd. (Seabreeze), and
- Dicklands Farms (Dicklands);

The Compliance Filing and requested approvals were reviewed through a written hearing process and on February 28, 2013, the Commission Panel issued its Reasons for the following determinations:

1. The supply cap, set by Order G-194-10, was increased by an amount sufficient to accommodate the supply from the four biomethane suppliers: Earth Renu, GVS&DD, Dicklands and Seabreeze, provided FEI confirms to the Commission by March 6, 2013, that natural gas non-bypass customers bear no actual or potential risk for unsold biomethane pending the outcome of the 2012 Biomethane Application. FEI was also directed to confirm the exact maximum annual expected amount of the four contracts.
2. The review of the applications for rates by Earth Renu, GVS&DD, Dicklands and Seabreeze, and the applications by FEI for acceptance of expenditures under section 44.2 of the *Utilities Commission Act* and the supply contracts under section 71 of the *Utilities Commission Act* would be heard in (a) separate Streamlined Review Process(es).
3. The Guidelines established in Order G-194-10 and the accompanying Decision, with respect to the criteria for supply contracts to meet the filing requirements in sections 71(1)(a) and 71(1)(b) of the *Utilities Commission Act*, including the pilot price cap of $15.28 per GJ, would apply to the evaluation of these contracts.
4. The request for a reconsideration of the Certificate of Public Convenience and Necessity requirements for biomethane production facilities with capital costs greater than $5 million was denied.

Reconsideration of G-29-13-Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Order G-45-13

On February 28, 2013, the Commission Panel issued its Reasons for Decision and Order G-29-13 in which the Commission determined that the supply cap set in Commission Order G-194-10 would be increased by an amount sufficient to accommodate the supply from the four new biomethane suppliers provided FEI confirmed to the Commission by March 6, 2013 that the natural gas non-bypass customers bear no actual or potential risk for unsold biomethane pending the outcome of the 2012 Biomethane Application. On March 6, 2013, FortisBC Energy Inc. filed its response to Commission Order G-29-13 and on March 15, 2013, applied for reconsideration of the Decision.

The reconsideration application was reviewed through a written submission process. On March 28, 2013, the Commission Panel varied directive 1 of Order G-29-13 to remove the condition that FortisBC Energy Inc. bear the risk of unsold biomethane and amended it to read:

The supply cap, set by Order G-194-10, is increased by an amount sufficient to accommodate up to an additional 280,000 GJ of supply annually from the following biomethane suppliers in the following amounts:

EarthRenu Energy Corp.	100,000 GJ annually
Greater Vancouver Sewerage and Drainage District	40,000 GJ annually
Dicklands Farms	70,000 GJ annually
Seabreeze Farm Ltd.	70,000 GJ annually

The risk of unsold amounts of biomethane up to the caps specified in directive 1 was directed to be borne by FortisBC Energy Inc. ratepayers and not its shareholders, issues relating to prudency aside.

Biomethane Third-Party Suppliers Regulatory Process: Applications for Approval of Third-Party Suppliers' Rates & Acceptance of FEI Biomethane Purchase Agreements with Third-Party Suppliers and FEI Capital Expenditures for Related Interconnection Facilities – Order G-79-13

On December 19, 2012, FEI filed a Post Implementation Report on the Biomethane Service Offering and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis (Application). The Application sought the following from the Commission, *inter alia:* acceptance of the capital expenditures described in section 7 of the Application related to the interconnection facilities required for the four biomethane supply projects as well as acceptance of the following energy supply contracts as described in section 7 of the Application and filed in Confidential Appendix J:

a. The Biomethane Purchase Agreement with Earth Renu Energy Corp. (Earth Renu);

b. The Biomethane Purchase Agreement with Greater Vancouver Sewage and Drainage District (GVS&DD);

c. The Biomethane Purchase Agreement with Seabreeze Farm Ltd. (Seabreeze); and

d. The Biomethane Purchase Agreement with Dicklands Farms (Dicklands).

A Streamlined Review Process took place on April 22, 2013 following which the Commission issued its decision accepting capital expenditures described in section 7 of the Application related to the interconnection facilities required for the Dicklands, Seabreeze and Earth Renu Biomethane supply projects. Further, the Commission approved the respective Biomethane Purchase Agreements for the aforementioned biomethane suppliers as rates schedules for the proposed biomethane supply service and at the rates as detailed within the Order.

Kingsvale-Oliver Reinforcement Project Stage 2a Project Development Costs and Accounting Treatment – Order G-101-12

On March 30, 2012, FortisBC Energy inc. filed a Comprehensive Update Report Stage 1 for the Kingsvale-Oliver Reinforcement Project in accordance with Order G-17-10. In its Report FEI applied for approval of further funding of $850,000 for Stage 2a feasibility assessment activities and to continue to charge these project development costs to the Southern Crossing Pipeline Mitigation Revenues Variance deferral account and thereby be offset against the Amending Agreement Tariff Supplement No. I-9 revenues.

The report was reviewed by way of a written hearing process and on July 23, 2012, the Commission Panel issued Order G-101-12 approving the funding of up to $850,000 in Stage 2a feasibility study costs for the work described in the application as being both reasonable and, for this stage of the Project, in the public interest.

The Commission Panel directed FortisBC Energy Inc. to establish a new non-rate base deferral account for recording Stage 2a feasibility expenses with treatment of interest rate and deferral period to be determined at the next Revenue Requirement and to provide an updated Report within 30 days of the end of the first calendar quarter of 2013 detailing progress on its Stage 1, Stage 2a activities, costs and Open Season project plan.

Variance and Reconsideration of Order C-6-12 and Revised Application for Rates for Fuelling Service for BFI Canada Inc. – G-150-12

On June 16, 2012, FortisBC Energy Inc. submitted an application for Variance and Reconsideration of Items 3, 5(b) and 5(e) of Order C-6-12 and filed a revised application for rates and rate design for compressed natural gas service for BFI Canada Inc.

On October 17, 2012, after a written comment/submission process, the Commission Panel determined that Order C-6-12 would be varied as follows:

a. Order 5(b) to state: "... the figures of $569,396 for 2012 and $601,119 for 2013, [are] to be allocated among CNG/LNG Service customers and non-bypass natural gas customers in a reasonable manner."

b. Order 3 to state: "FEI is directed to establish a new class of service for CNG Service on an interim basis pending the outcome of the AES Inquiry."

c. Order 5(e) to state: "FEI is to include all other amounts paid by BFI for volumes in excess of the 'take or pay' commitment in a new rate base deferral account separate from the deferral account approved in the Waste Management Decision, to capture incremental CNG Service recoveries received from actual volumes purchased in excess of minimum take or pay commitments, for disposition to be determined at a future date."

The Panel determined it would consider an alternative allocation of overhead amounts of $569,396 for 2012 and $601,119 for 2013, between the natural gas ratepayers and the customers taking service under FortisBC Energy Inc.'s General Terms and Conditions Section 12B, if FortisBC Energy Inc. can provide a sufficient evidentiary basis for its proposed allocation. As set out in Order G-126-12, within 30 days of the Order FortisBC Energy Inc. was directed to submit either a confirmation that the rates as applied for in the Revised Rates Application remain applicable or an application for revised rates, as appropriate.

FortisBC Energy Utilities

Comprised of FortisBC Energy Inc., FortisBC Energy Inc.-Fort Nelson, FortisBC Energy (Vancouver Island) Inc., FortisBC Energy (Whistler) Inc.]

Common Rates, Amalgamation and Rate Design Application – Order G-26-13

On April 11, 2012, the FortisBC Energy Utilities filed an application seeking, among other things: a Commission determination and report pursuant to section 53 of the *Utilities Commission Act* that the amalgamation of the FortisBC Energy Utilities and Terasen Gas Holdings Inc. into a single entity is beneficial in the public interest; referral of the Commission report to the Lieutenant Governor in Council in support of an Order for approval to amalgamate effective January 1, 2014; and the necessary approvals pursuant to sections 59 to 61 of the *Utilities Commission Act* to adopt common or postage stamp rates for natural gas delivery and gas supply and uniform service offerings across all areas served by the FortisBC Energy Utilities following amalgamation. The main purpose of the amalgamation application was to allow for the implementation of postage stamp rates across the FEU service area.

The application was reviewed through a written hearing process and on February 25, 2013, the Commission Panel denied the postage stamp rate proposal as it would result in rates that would be "unjust, unreasonable, unduly discriminatory or unduly preferential," contrary to section 59 of the *Utilities Commission Act*. Accordingly, given its determination on the issue of postage stamp rates, it was unnecessary for the Panel to consider whether amalgamation would be "beneficial in the public interest" in accordance with section 53 of the *Utilities Commission Act*.

2012-13 Revenue Requirements Application – Order G-44-12

On May 4, 2011, the FortisBC Energy Utilities filed an application for the 2012 and 2013 Revenue Requirements of FortisBC Energy Inc., FortisBC Energy Inc.- Fort Nelson; FortisBC Energy (Whistler) Inc. and FortisBC Energy (Vancouver Island) Inc. service areas, requesting across-the-board increases of 5.59 percent and 6.29 percent for FortisBC Energy Inc.; 5.02 percent and 6.54 percent for FEW; and 0 percent and 11.32 percent for Fort Nelson effective January 1, 2012 and 2013 respectively. No change to the proposed rates for FEVI was requested. In addition, a capped amount of $74.5 million for Energy Efficiency and Conservation (EEC) expenditures in each of 2012 and 2013 was requested and subsequently amended to $64.5 million.

The Application was reviewed through an oral hearing process and on April 12, 2012 the Commission Panel made the following determinations:

FortisBC Energy Inc.

The requested permanent delivery rates for all non-bypass customers effective January 1, 2012, and January 1, 2013, representing an increase of 5.59 percent for 2012 and an additional 6.29 percent for 2013 were not approved as filed. Permanent delivery rate increases for all non-bypass customers effective January 1, 2012, and January 1, 2013, as recalculated by updating the financial schedules using the opening 2012 balance of net plant-in-service and rate base deferral accounts, updating the forecast final cost of the Fraser River Crossing Project reflecting the settlement amount that will be included in the final project report, and as modified by the directives in the Decision were approved.

- The 2012 Revenue Stabilization Adjustment Mechanism rider was approved. The 2013 RSAM rider is to be adjusted with the FEI Fourth Quarter 2012 Gas Cost filing.
- The proposed 2012 and 2013 FortisBC Energy Inc. overhead cost allocation to Thermal Energy Services (formerly Alternative Energy Services) is denied. The Commission directed FortisBC Energy Inc.4 to allocate $750,000 for Thermal Energy Services in each year of the test period as set out in the Decision.

FortisBC Energy (Vancouver Island) Inc.

- Subject to recalculation by updating the financial schedules using the opening 2012 balance of net plant-in-service and rate base deferral accounts and updating the 2012 and 2013 forecast cost of gas, based on the five-day average forward prices for natural gas, consistent with the forecast natural gas prices utilized in the FEVI 2012 First Quarter Report on the Gas Cost Variance Account and the Rate Stabilization Deferral Account (the FEVI First Quarter Gas Cost Report):
    - Permanent rates for 2012 and for 2013 for Core Market sales and transportation customers, other than customers who have specified rates in their transportation service agreements, at the same level as 2011 rates were approved as filed, pursuant to sections 59 to 61 of the Act and section 2.1 of the Special Direction.
    - FEVI's forecast Cost of Service for 2012 and 2013 as modified by the directives contained in the Decision was approved pursuant to section 2.10(a)(i) of the Special Direction.
    - FEVI's forecast capital expenditures for 2012 and 2013 as modified by the directives contained in the Decision were approved pursuant to section 2.10(a)(i) of the Special Direction.
    - FEVI's forecast revenue for 2012 and 2013, based on its proposed rates as modified by the directives contained in the Decision, was approved pursuant to section 2.10(a)(ii) of the Special Direction.
    - The 2012 and 2013 cost of natural gas applied for, as updated based on the five-day average forward price for natural gas, consistent with the forecast natural gas prices utilized in the FEVI First Quarter Gas Cost Report, was approved pursuant to sections 59 to 61 of the Act.
    - The difference between the net revenues received and the actual cost of service as modified by the directives in the Decision, excluding O&M variances from forecast, to be allocated to the Rate Stabilization Deferral Account for 2012 and 2013, was approved pursuant to sections 59 to 61 of the *Utilities Commission Act*.

FortisBC Energy (Whistler) Inc.

For FEW the requested permanent delivery rates for all customers effective January 1, 2012, and January 1, 2013, representing an increase of 5.02 percent for 2012 and an additional 6.54 percent for 2013 were not approved as filed. Permanent delivery rate increases for all customers effective January 1, 2012, and January 1, 2013, as recalculated by updating the financial schedules using the opening 2012 balance of net plant-in-service and rate base deferral accounts and as modified by the directives in the Decision are approved pursuant to sections 59 to 61 of the Act. For FEW, the 2012 RSAM rider was approved pursuant to sections 59 to 61 of the Act and the 2013 RSAM rider was to be adjusted with the FEW Fourth Quarter 2012 Gas Cost filing.

FortisBC Energy Inc. – Fort Nelson Service Area

For Fort Nelson, subject to recalculation by updating of the financial schedules using the opening 2012 balance of net plant-in-service and rate base deferral accounts and as modified by the directives in the Decision, permanent delivery rates for all customers effective January 1, 2012, representing no change for 2012 were approved pursuant to sections 59 to 61 of the *Utilities Commission Act*.

The requested permanent delivery rates effective January 1, 2013, representing an increase of 1.32 percent for 2013, were not approved as filed. Permanent delivery rate increases for all customers effective January 1, 2013, as recalculated by updating the financial schedules using the opening 2012 balance of net plant-in-service and rate base deferral accounts and as modified by the directives in the Decision were approved pursuant to sections 59 to 61 of the *Utilities Commission Act*. The 2012 RSAM rider was approved pursuant to sections 59 to 61 of the Act and the 2013 RSAM rider was to be adjusted with the Fort Nelson Fourth Quarter 2012 Gas Cost filing.

FortisBC Energy Utilities

Pursuant to sections 59 to 61 of the *Utilities Commission Act*, the following approvals were granted for FEI, FEVI, FEW and Fort Nelson to be used in the determination of rates for FEI, FEVI, FEW and Fort Nelson effective January 1, 2012, as modified by the directives in the Decision:

a. The allocation of costs for corporate services between FortisBC Holdings Inc. and each of FEI, FEVI and FEW, as reflected in the Corporate Services Agreements between FortisBC Energy Holdings Inc. and FEI, FEVI and FEW.

b. The allocation of costs for shared services between FEI and FEVI.

c. The allocation of costs for shared services between FEI and FEW.

d. The consolidated Core Market Administration Expense (for FEI, FEVI and FEW), and allocation percentages.

e. FEI is directed to remove the cost of the Cauldron from FEI's rate base. The FEU is directed to include one half or $1.4445 million in costs for the Cauldron in its 2012 operating and maintenance expenses.

The FEU were directed to place the $401,092 cost of the West Coast Road extension and all related operating, maintenance and depreciation costs in a non-rate base deferral account bearing interest at FEU's long-term rate until the first customer connects to the main and consumes gas. In addition, the FEU were directed to remove the mobile refueling unit from the Companies' assets, and all associated costs of the mobile refueling unit shall be removed from the FEU's revenue requirements in 2012 and 2013.

The Commission Panel directed that if the 2012 permanent rates were less than the interim rates, the FEU would be required to refund to customers the difference in revenue with interest at the average prime rate of the principal bank with which the FEU conduct their business. If the 2012 permanent rates exceeded the interim rates, the interim rates from January 1, 2012 to the date of the Order would be permanent.

FortisBC Energy (Vancouver Island) Inc.

Industrial Sales Agreement between FEVI and Western Forest Products Inc. - Order G-133-12

On April 25, 2012, FEVI requested approval of a new Industrial Sales Agreement dated January 1, 2012, and executed March 19, 2012, between FEVI, the successor to Centra Gas (British Columbia) Inc., and Western Forest Products Inc., the successor to Doman Forest Products Ltd., to replace the previous agreement. The new agreement combines gas usage for the initially contracted facility with five additional Western Forest Products' facilities for the purposes of determining the rate applicable to Western Forest Products.

The Commission Panel's Reasons for Decision were issued on September 25, 2012, wherein the Panel found that the rates provided for in the new agreement were unduly discriminatory and accordingly did not approve it as filed.

Hemlock Utility Services Ltd.

Hemlock Utility Services Ltd. and 0762608 B.C. Ltd. Application for Approval of Various Matters - Order G-84-12

On November 30, 2010, 0762608 B.C. Ltd. and Hemlock, filed an application pursuant to section 52(1) of the *Utilities Commission Act*, requesting approval for the sale and disposition by Bowra Group Inc. (receiver manager in the Hemlock Valley Electrical Services Ltd. bankruptcy proceeding) to 0762608 B.C. Ltd. of certain assets as set forth in an agreement dated August 24, 2006, between Bowra and 0762608 B.C. Ltd. The application also sought approval of the sale and disposition by 0762608 B.C. Ltd. to Hemlock Utility Services Ltd. and of rate increase for the electricity charges to the customers of the utility and an automatic mechanism for rate increases, pursuant to sections 59 to 61 of the Act.

The Application was reviewed by way of a written hearing process and on May 28, 2012, the Commission Panel ordered:

- Approval of the sale and disposition by Bowra to 0762608 B.C. Ltd. of certain assets as set forth in the Purchase Agreement.
- Approval of the sale and disposition by 0762608 B.C. Ltd. to Hemlock Utility Services Ltd. of the utility assets referred to in the Second Purchase Agreement was also approved.
- Approval of Hemlock's request to increase its electrical rates for customers who use between 0 and 124 kilowatt hours per month from $20 per month to $24 per month.
- Denial of Hemlock's request to increase its electrical rates for customers who use in excess of 124 kilowatt hours per month from $0.165 per kilowatt hour to $0.2644 per kilowatt hour as such an increase will result in forecasted earnings in excess of the benchmark and utility's approved return on equity of 9.5 percent.
- Approval of an increase in Hemlock's electrical rates for customers who use in excess of 124 kilowatt hours per month from $0.165 per kilowatt hour to $0.23 per kilowatt hour.
- Denial of Hemlock's request for an automatic rate adjustment mechanism at this time due to the limited demonstrated ability of Hemlock to calculate regulated rates. However, should rate changes be required, Hemlock is directed to file with the Commission an updated schedule demonstrating rates both before and after the requested change. As well, a summary narrative of assumptions, calculations and reasons for any requested change in rates should be provided.

- Acceptance of all documents provided by Hemlock and the various parties to the proceeding as sufficient to discharge Hemlock's regulatory reporting requirements to the Commission for the purposes of Annual Reporting up to April 30, 2011. Hemlock's next annual report will be for the year ended April 30, 2012, to be filed with the Commission within four months of the Utility's fiscal year end.
- Direction that Hemlock file with the Commission the Utility's amended and up to date tariff pages and General Terms and Conditions of service within 60 days of the release of Order G-66-12.

Insurance Corporation of British Columbia
2012 Revenue Requirements – Order G-109-12

On December 1, 2011, the Insurance Corporation of British Columbia (ICBC) submitted its Revenue Requirements Application for Universal Compulsory Automobile Insurance (Basic Insurance) for the policy year commencing February 1, 2012, requesting approval of a permanent 11.2 percent increase in Basic Insurance rates.

The application was reviewed through a written hearing process, with the actuarial matters reviewed through an oral hearing process.

The decision was issued on August 16, 2012, wherein the Commission Panel approved an 11.2 percent Basic Insurance rate increase for the Policy Year 2012, commencing February 1, 2012, to apply to all new and renewal policies with an effective date on or after February 1, 2012, that have: (i) premiums determined through the use of the Schedule of Basic Insurance Premiums as filed with the Commission, excluding rate classes 800 and 900 – 906 and excluding policies relating to vehicles located on isolated islands; and (ii) premiums determined under a Fleet Reporting Policy, (together the Plate Owner Basic and Fleet Reporting Policies); and to all new and renewal policies other than the Plate Owner Basic and Fleet Reporting Policies effective on the first day of the first month that is at least 60 days following the date of this Decision.

Application to Vary Order G-109-12 relating to the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 – G-165-12

On August 31, 2012, ICBC submitted an application to vary Order G-109-12, with respect to the directive set out on page 46 of the Decision dated August 16, 2012, pursuant to section 99 of the *Utilities Commission Act*.

The reconsideration application was reviewed through a written comment process and on November 5, 2012, the Commission Panel retracted the directive's requirements for monthly and two-quarter forward estimates. Reporting to the Commission would continue on the current quarterly basis, subject to any related directives set out in the Decision. The directive requiring a revenue requirements application based on quarterly Minimum Capital Test (MCT) estimates was removed. ICBC was then directed to file a plan with the Commission for the restoration of the MCT to or above the minimum regulatory level in any case where the estimates or outlook for the quarterly and/or year-end MCT level is below 100 percent.

ICBC was directed to file a revenue requirements application by May 31 of each year if its rate indication estimate is above the upper threshold for the Streamlining process, or at such other time as may be directed by the Commission if the Basic MCT level as at the most recent quarter or year-end is below the regulatory minimum.

Pacific Northern Gas Ltd.
2012 Revenue Requirements – Order G-130-12

On November 30, 2011, Pacific Northern Gas Ltd. (PNG) filed its 2012 Revenue Requirements Application to increase, among other things, delivery rates as a result of increases in the cost of service, partially offset by increased deliveries to some customer classes, pursuant to sections 58 to 61 of the *Utilities Commission Act*.

On September 21, 2012, after a written hearing process, the Commission Panel denied the 2012 revenue deficiency of approximately $1.115 million; and approved the recovery of the AltaGas Ltd. service charge to PNG for 2012 of $404,335 in the 2012 cost of service. The Panel directed that if the 2012 permanent rates were less than the interim rates, PNG would refund to customers the difference in revenue with interest at the average prime rate of the principal bank with which PNG conducts its business. If the 2012 permanent rates exceeded the interim rates, PNG would reflect this difference in customer rates over the balance of 2012.

PNG was directed to:

- resubmit its financial schedules incorporating all the adjustments as outlined in the Decision, within 30 days of this Order.

- provide in its next Revenue Requirements Application a comparison of the 2012 expected and 2012 actual time PNG executives spent on the parent's regulatory and reporting requirements.
- provide a specific and more fulsome explanation of the government relations program and benefits to ratepayers in its next revenue requirements application.
- provide a formalized computer policy as part of its next revenue requirements application.
- provide more fulsome capital addition expenditure reporting to improve transparency on a project-by-project and year-by-year basis working with Commission staff to prepare such schedules for the next revenue requirements application.
- amortize its plant gains and losses deferral account over five years instead of PNG's proposed ten year period. In future revenue requirements applications PNG is also to provide an assessment of each new addition to the plant gains and losses deferral account.
- provide an analysis of potential negative salvage accounting in its next revenue requirements application.

Pacific Northern Gas (N.E.) Ltd.

Approval of the Disposition of Property and Approval for Capital Expenditures – Order G-160-12

On September 13, 2012, Pacific Northern Gas (N.E.) Ltd. (PNG (N.E.)) applied pursuant to sections 44.2(1)(b) and 52 of the *Utilities Commission Act* for approval to undertake capital expenditures necessary to construct a new Dawson Creek Operations Centre (New Operations Centre) on land presently owned by PNG (N.E.) and to dispose of the property and buildings comprising its current operations centre (Existing Operations Centre), also in Dawson Creek.

The Application was reviewed through a written public hearing process and on October 31, 2012, the Commission Panel approved $1,017,000 of capital expenditures for construction of the New Operations Centre as well as disposition of the Existing Operations Centre. It also determined that should capital expenditures exceed the approved $1,017,000 by an amount greater than 10 percent, PNG (N.E.) shall apply for approval to include the additional capital expenditures in rate base. It was ordered that PNG (N.E.) shall attribute the gain on sale of the Existing Operations Centre to the ratepayers.

2012 Revenue Requirements for the Fort St. John/Dawson Creek and Tumbler Ridge Divisions – Order G-168-12

On November 30, 2011, the PNG (N.E.) Fort St. John/Dawson Creek and Tumbler Ridge Divisions filed its 2012 Revenue Requirements Application to, among other things, amend its delivery rates pursuant to sections 58 to 61 of the *Utilities Commission Act*.

The Application was reviewed through a written hearing process and the decision was issued on November 9, 2012, wherein the Commission Panel denied the 2012 revenue deficiency of approximately $100,000 for Fort St. John/Dawson Creek and $246,000 for Tumbler Ridge. The Panel determined that if the 2012 permanent rates are less than the interim rates, PNG (N.E.) would refund to customers the difference in revenue with interest at the average prime rate of the principal bank with which PNG (N.E.) conducts its business. If the 2012 permanent rates exceeded the interim rates, PNG (N.E.) would include the difference between the interim and approved rates in a non-rate base deferral account to be amortized in 2013.

Stargas Utilities Co., Ltd.

Application to Alter Rates – Order G-157-12

On August 17, 2012, Stargas Utilities Co., Ltd. (Stargas) applied for approval to decrease the residential and both classes of commercial commodity rates by $1.51 per gigajoule and increase the residential and both classes of commercial delivery rates by $0.53 per GJ, for an aggregate decrease to residential and both classes of commercial rates of $0.98 per GJ, effective November 1, 2012. The application also requested approval to refund the credit balance of $36,958 in the Gas Cost Variance Account at May 31, 2012 to customers by means of a commodity rate reduction, effective November 1, 2012, and to include the amortization of accumulated unpaid dividends on Stargas's preferred shares and the forecast interest on the Company's operating credit facility in the fiscal 2013 Revenue Requirement.

The application was reviewed through a written hearing process and the Reasons for Decision were issued on October 29, 2012, wherein the Commission Panel made a number of determinations including: 1) approval of the request to refund the May 31, 2012 GCVA credit balance of $36,958 to customers by way of a reduction in the commodity component of rates; and 2) approval of the requested $0.57 decrease in the residential and both classes of commercial commodity rates and a $0.53 increase in the residential and both classes of commercial delivery rates, both effective November 1, 2012.

SUMMARY OF COMMISSION ORDERS ISSUED IN 2012/2013

C Certificates of Public Convenience and Necessity
L Commission Letters
E Energy Supply Contracts
G General Orders
F Participant Assistance / Cost Awards
R/LR Mandatory Reliability Standards

Order No.	Description
Access Gas Services Inc.	
A-24-12	Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
A-31-12	Application to Approve a Modified third Party Verification Outbound Call Script
Active Renewable Marketing Ltd.	
A-11-12	Compliance Inquiry Customer Choice Program
A-12-12	**Compliance Inquiry Customer Choice Program – Comment Deadline Extension**
A-13-12	Compliance Inquiry Customer Choice Program – Postpone Timetable
A-14-12	Compliance Inquiry Customer Choice Program – Regulatory Timetable
A-15-12	Compliance Inquiry Customer Choice Program– Amended Regulatory Timetable
A-16-12	Compliance Inquiry Customer Choice Program – Amended Regulatory Timetable - Adjournment
A-20-12	Compliance Inquiry Customer Choice Program – Confidentiality of Report
A-29-12	Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-March 31, 2013
A-30-12	Compliance Inquiry Customer Choice Program – Adjournment
A-32-12	Compliance Inquiry Customer Choice Program – Proposed Settlement Agreement Denied
A-32-12A	Compliance Inquiry Customer Choice Program – Proposed Settlement Agreement Denied (Amended)
A-33-12	Compliance Inquiry Customer Choice Program – File Modified Proposed Settlement Agreement
L-56-12	Order A-7-12 Customer Choice Program – Extension to Deadline for Head Office Site Visits
A-1-13	Compliance Inquiry Customer Choice Program – Reasons for Decision
AG Energy / FireFly Energy	
A-21-12	Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
AltaGas Ltd.	
A-17-12	Renewal of Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
British Columbia Hydro and Power Authority	
F-10-12	Application to Amend Rate Schedule 1289 – Net Metering Service and Cancel Tariff Supplement No. 63 – Net Metering Interconnection Agreement – Participant Assistance Award
F-11-12	Application for a Certificate of Public Convenience and Necessity to Construct and Operate the Ruskin Dam and Powerhouse Upgrade Project – Participant Assistance Award
F-15-12	Application for a Certificate of Public Convenience and Necessity to Construct and Operate the Ruskin Dam and Powerhouse Upgrade Project – Participant Assistance Award
F-22-12	F2012-F2014 Revenue Requirements Application – Participant Assistance Award

Order No.	Description
F-24-12	Application to Amend Tariff Schedule 15xx to Accelerate the Medium General Service Conservation Rate Implementation Schedule – Participant Assistance Award
F-29-12	Application for a Certificate of Public Convenience and Necessity for Dawson Creek/Chetwynd Area Transmission Project – Participant Assistance Award
F-8-12	Application to Permanently Cease Operations at the Heber Diversion Dam – Participant Assistance Award
G-42-12	Application to Permanently Cease Operations at the Heber Diversion Dam – Determination
G-43-12	Application to Amend Attachment K of the Open Access Transmission Tariff – Determination
G-45-12	Transmission Service Rate – Customer Baseline Dispute - Written Hearing and Regulatory Schedule
G-49-12	Amendment #1 to the Transmission Service Rate Customer Baseline Load F2011 and F2012 Application – Determination
G-55-12	Application to Add F2012 Rock Bay Remediation Costs to the Rock Bay Remediation Regulatory Account – Determination
G-56-12	Application for a Certificate of Public Convenience and Necessity for Dawson Creek/Chetwynd Area Transmission Project – Revised Regulatory Timetable
G-57-12	Application to Amend Rate Schedule 1289 - Net Metering Service and Cancel Tariff Supplement No. 63 V Net Metering Interconnection Agreement - Reasons for Decision
G-68-12	Application for a Certificate of Public Convenience and Necessity for the John Hart Generating Station Replacement Project – Notice of Written Hearing and Timetable
G-69-12	F2012 to F2014 Revenue Requirements Application – Hearing Adjourned/Procedural Conference
G-77-12A	F2012 to F2014 Revenue Requirements Application – Final Determination - Direction No. 3
G-87-12	Application by Andrea Collins and the Citizens for Safe Technology Society Smart Meter for Reconsideration of Commission Decision in L-13-12 Regarding the BC Hydro Smart Metering and Infrastructure Program – Reasons for Decision
G-97-12	Application to Amend Tariff Schedule 15xx to Accelerate the Medium General Service Conservation Rate Implementation Schedule – Regulatory Timetable
G-103-12	Application to Amend Tariff Supplement No. 74 – Customer Baseline Load Determination Guidelines and Customer Baseline Load Adjustment Tariff Practices- Reasons for Decision
G-108-12	Transmission Service Rate – Customer Baseline Load Dispute – Reasons for Decision
G-115-12	Application to Amend Tariff Schedule 15xx to Accelerate the Medium General Service Conservation Rate Implementation Schedule – Determination
G-138-12	Application for a Certificate of Public Convenience and Necessity for the John Hart Generating Station Replacement Project – Regulatory Timetable
G-139-12	Application for Approval of a Steam Sale Agreement with Imperial Oil – Electric Tariff Supplement No. 56 – Determination
G-140-12	Application for Approval to Place Vancouver Island Health Authority on Interim and Refundable Rates – Determination
G-144-12	Application for a Certificate of Public Convenience and Necessity for the Dawson Creek/Chetwynd Area Transmission Project– Decision
G-162-12	Application Regarding Electric Tariff Amendments for the Power Smart Home Loan Pilot Program - Reasons for Decision
G-172-12	Application to Amend Tariff Supplement No. 74 – Customer Baseline Load Determination Guidelines for RS 1823 – Customers with Self-Generation Facilities – Preliminary Regulatory Timetable
G-174-12	Application to Amend Tariff Supplement No. 82 – Regulatory Timetable
L-21-12	Customer Billing Complaint – Billing
L-22-12	Andrea Collins and the Citizens for Safe Technology Society Smart Meter Complaint – under Section 47 of the *Utilities Commission Act* - Reconsideration
L-23-12	CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY for the Dawson Creek/Chetwynd Area Transmission Project – Reactivation of Hearing
L-26-12	Certificate of Public Convenience and Necessity for the Dawson Creek/Chetwynd Area Transmission Project – Request for Comments on Draft Revised Regulatory Timetable

Order No.	Description
L-36-12	Certificate of Public Convenience and Necessity for the Dawson Creek/Chetwynd Area Transmission Project – Submissions on Tariff Supplement No. 6
L-37-12	Customer Complaint – Back-billing
L-43-12	Extension to the Filing Date for the F2012 Annual Financial Report to the BC Utilities Commission
L-55-12	Customer Complaint – Billing
L-57-12	Customer Complaint – Billing
L-58-12	Request for Reporting on Consecutive Estimate Reduction Plan
L-65-12	Application to Permanently Cease Operations at the Heber Diversion Dam – Application for Reconsideration of Portions of G-42-12 Denied
L-72-12	Remote Community Electrification Program - Electricity Purchase Agreement between BC Hydro and Gitga' at Economic Limited Partnership – Request for Stakeholder Comments
L-75-12	Response to Clause 17 of Large General Service Rate Application – Extension Request to File LGS and MGS Review Approved
LR-1-12	Violation Retraction MRS Standard FAC-002-0_R2
R-31-12	Application for Dismissal of a Possible Violation of Mandatory Reliability Standard INT-004-2_R1 – Violation ID: BCUC201000168
R-42-12	Application for Acceptance of a Revised Mitigation Plan and Extension Request Required for Compliance with Mandatory Reliability Standard FAC-009-1 Requirement 1 – Violation ID: BCUC201000004
R-51-12	Confirmation of Alleged Violation of Mandatory Reliability Standard PRC-005-1 Requirement 2 – Violation ID201100287
R-54-12	Mandatory Reliability Standards-Assessment Report No. 5 and the Determination of Reliability Standards for Adoption in British Columbia – Notice of Application and Regulatory Timetable
R-69-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard BAL-005-0.1b Requirement 12 – Violation ID: BCUC201100164
C-2-13	Application for Approval of the John Hart Generating Station Replacement Project - Decision
E-1-13	Electricity Purchase Agreement between BC Hydro and Gitga' at Economic Limited Partnership
E-2-13	Amendment to Electricity Purchase Agreement between BC Hydro and Tembec, a General Partnership for the Skookumchuk Power Project
F-4-13	Application to Amend Electric Tariff Supplement No. 82– Participant Assistance Award
G-7-13	Application for Approval of Asbestos Remediation Regulatory Accounts
G-8-13	Application for Approval of the F2011 and F2012 Outstanding Customer Baseline Loads for Neucel Specialty Cellulose Ltd. and Norampac Paper Inc. Burnaby
G-9-13	Application for Approval of the Transmission Service Rate Customer Baseline Load F2012 and F2013
G-19-13	Application to Amend RS 1823, RS 1825, RS 1852 and Tariff Supplement No. 54 Statutory Holiday Definition
G-20-13	Application to Amend Tariff Supplement No. 82 – Determination
G-27-13	2013 Open Access Transmission Tariff Amendments – Regulatory Timetable
G-34-13	Application for Approval of Final Rates for Vancouver Island Health Authority – Determination
L-1-13	Application to Amend Tariff Supplement No. 74 Customer Baseline Load Determination Guidelines for RS 1823 Customers with Self-Generation Facilities – Amended Regulatory Timetable
L-6-13	Application to Amend Rate Schedule 1289 A- Net Metering Service and Cancel Tariff Supplement No. 63 – Net Metering Interconnection Agreement – Compliance with Directive 4 of BCUC Decision F2012 Net Metering Evaluation Report Extension Request
R-11-13	Mandatory Reliability Standards Assessment Report No. 5 and the Determination of Reliability Standards for Adoption in British Columbia – Amendments to Standard VAR-501-WECC-1
R-1-13	Mandatory Reliability Standards Assessment Report No. 5 and the Determination of Reliability Standards for Adoption in British Columbia – Determination
R-6-13	Confidential – Mitigation Plan Acceptance

Order No.	Description
British Columbia Utilities Commission	
G-47-12	Generic Cost of Capital Proceeding – Final Scoping Document and Reasons for Decision
G-50-12	Generic Cost of Capital Proceeding – Preliminary Minimum Filing Requirements and Draft Preliminary Regulatory Timetable
G-52-12	Recovery of Commission Costs for the 2012/13 Fiscal Year
G-61-12	Rules for Energy Supply Contracts for Electricity
G-72-12	Generic Cost of Capital Proceeding – Final Minimum Filing Requirements for Affected Utilities and Reasons
G-84-12	Generic Cost of Capital Proceeding – Amended Preliminary Timetable
G-148-12	Generic Cost of Capital Proceeding – Benchmark Utility Reasons for Decision
G-187-12	Generic Cost of Capital Proceeding – Interim Rates
L-52-12	Generic Cost of Capital Proceeding – Amended Preliminary Regulatory Timetable
L-64-12	An Inquiry into potential adjustments for the British Columbia Mandatory Reliability Standards Program to (a) consider changes to the BC Rules of Procedure for a possible exception process and (b) processes for assessing severity and risk for violations - clarification of term "Registered Parties"
R-17-12	Reliability Standards in British Columbia – Amendment to Compliance Monitoring Program regarding Notices of Alleged Violations
R-72-12	An Inquiry into potential adjustments for the British Columbia Mandatory Reliability Standards Program to (a) consider changes to the *BC Rules of Procedure* for a possible exception process and (b) processes for assessing severity and risk for violations – Regulatory Timetable and Workshop Notice
R-79-12	An Implementation Plan for Monitoring Compliance with British Columbia Reliability Standards in 2013
R-10-13	An Inquiry into potential adjustments for the British Columbia Mandatory Reliability Standards Program, to consider (a) changes to the *BC Rules of Procedure* for a possible exception process, and (b) processes for assessing severity and risk for violations - Reasons and Regulatory Timetable
Bluestream Energy Inc.	
A-18-12	Renewal of its Gas Marketer Licence under the Customer Choice Program - November 1, 2012-October 31, 2013
Bear Mountain Wind Limited Partnership	
R-70-12	Application for Acceptance of Mitigation Plans required for Compliance with Mandatory Reliablity Standards PER-002-0 Requirement 4 – Violation ID: BCUC201000070 and PER-003-0 Requirement 1 – Violation ID: BCUC201000071
Cal-Gas Inc.	
G-153-12A	Application for Approval of an Increase to Propane Rates at the Kicking Horse Mountain Resort – Written Hearing and Regulatory Timetable
G-164-12	Application for Approval of an Increase to Propane Rates at the Kicking Horse Mountain Resort – Amended Regulatory Timetable
G-10-13	Application for Approval of an Increase to Propane Rates for Kicking Horse Mountain Resort – Amended Regulatory Timetable
G-22-13	Application for Approval of an Increase to Propane Rates for Kicking Horse Mountain Resort – Withdrawal of Administration Fee
G-31-13	Application for Approval of an Increase to Propane Rates for Kicking Horse Mountain Resort – Reasons for Decision
Canexus Ltd.	
R-35-12	Application for Registration as a Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards – Determination
Catalyst Paper Corporation	
R-58-12	An Application by Crofton Division for Acceptance of Revised Mitigation Plans required for Compliance with Mandatory Reliability Standards PRC-005-1 Requirement 1 – Violation ID: BCUC201100099, PRC008-0 Requirement1 – Violation ID: BCUC201100100 and PRC-008-0 Requirement 2 – Violation ID: BCUC201100101

Order No.	Description
R-60-12	An Application by Powell River Division for Acceptance of Revised Mitigation Plans required for Compliance with Mandatory Reliability Standards PRC-005-1 Requirement 1 – Violation ID: BCUC201100096, PRC-008-0 Requirement 1 – Violation ID: BCUC201100097 and PRC-008-0 Requirement 2 – Violation ID: BCUC201100098
R-73-12	An Application by Elk Falls Division for Acceptance of Mitigation Plans require for Compliance with Mandatory Reliability Standards PRC-005-1 Requirement 1 – Violation ID: BCUC201100102, PRC-008-0 Requirement 1 – Violation ID: BCUC201100103 and PRC-008-0 Requirement 2 – Violation ID: BCUC201100104
City of Nelson / Nelson Hydro	
L-69-12	Application for Approval of Bylaw No. 3196, 2012 and Request for Filing of Bylaw No. 3240
G-38-13	Application for Approval of Electrical Utility Amendment Bylaw No. 3257,2013
G-6-13	Application for Approval of Bylaw No. 3196, 2012 and Schedule G of Bylaw 3420, 2012
Corix Multi Utility Services Inc.	
E-12-12	Filing for Approval of the Propane Supply Agreement between Cal-Gas Inc. and Corix for the period of April 1, 2012 to March 31, 2013 – Determination
E-17-12	Application for Approval of a Propane Fuel Supply and Equipment Contract and a Fixed Price Rider for Panorama Mountain Village – Determination
G-151-12	Application to Address Order G-98-12 regarding the Gas Cost Reconciliation Account for Propane Service at Panorama Mountain Resort – Determination
G-90-12	Filing of Amended Tariff for Natural Gas Service at Sun Rivers effective June 1, 2012
G-91-12	Filing of Amended Tariff for Natural Gas Service at Sonoma Pines effective June 1, 2012
G-92-12	Application pursuant to subsections 54(8) and 54(9) of the *Utilities Commission Act* for Approval for the Acquisition of a Public Utility – Determination
G-98-12	Application for Approval to Decrease Gas Cost Recovery Charge for Propane Service at Panorama Mountain Resort – Determination
E-3-13	Application for Approval of an Extension to the Existing Propane Supply Agreement to Panorama Mountain Village with Cal-Gas – Determination
G-2-13	Application for Approval to Change the Gas Cost Recovery Charge for Propane Service at Panorama Mountain Resort – Determination
Cove Power Society	
G-75-12	Application for Exemption from Part 3 of the *Utilities Commission Act* – Regulation of Public Utilities, Except for Certain Sections – Determination
Direct Energy (B.C.) Limited	
A-25-12	Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
Dokie General Partnership	
R-77-12	Confirmation of = Alleged Violations of Mandatory Reliability Standards PER-002-0 Requirement 3 – Violation ID: BCUC201100209, PER-002-0 Requirement 4 – Violation ID: BCUC201100210 and PER-003-0 Requirement 1 – Violation ID: BCUC201100211
R-80-12	Confidential – Mitigation Plan Acceptance
R-84-12	Confidential – Mitigation Plan Acceptance
R-86-12	Confirmation of Alleged Violations of Mandatory Reliability Standards PER-002-0 Requirement 3 – Violation ID: BCUC201100209, PER-002-0 Requirement 4 – Violation ID: BCUC201100210 and PER-003-0 Requirement 1 – Violation ID: BCUC201100211
R-4-13	Confidential – Mitigation Plan Acceptance
FortisBC Alternative Energy Services Inc.	
C-10-12	Application for a Certificate of Public Convenience and Necessity for the Approval of the PCI Marine Gateway Thermal Energy Project and Approval of Rates for Thermal Energy Service to PCI Developments Inc. – Decision
F-25-12	Application for a Certificate of Public Convenience and Necessity for the PCI Marine Gateway Thermal Energy System and Approval of Rates Proceeding – Participant Assistance Award

Order No.	Description
G-71-12	Revisions to Rates and Rate Design for Thermal Energy Service to Delta School District Number 37 – British Columbia Utilities Commission Order G-31-12 Compliance Filing – Reasons for Decision
G-74-12	Application for a Certificate of Public Convenience and Necessity to Construct and Operate a Thermal Energy System and Approval of Rates for Thermal Energy Service to PCI Marine Gateway Project in South Vancouver – Written Hearing and Regulatory Timetable
G-88-12	Revisions to Rates for Thermal Energy Service to Delta School District Number 37 – British Columbia Utilities Commission Order G-71-12 Compliance Filing – Determination
G-94-12	Application for a Certificate of Public Convenience and Necessity to Construct and Operate a Thermal Energy System and Approval of Rates for Thermal Energy Service to the PCI Marine Gateway Project in South Vancouver – Revised Regulatory Timetable
G-123-12	Application for a CPCN and the Approval of Rate Design and Rates to Provide Thermal Energy Services to Customer in the Kelowna City Centre – Written Hearing and Regulatory Timetable
G-131-12	Application for Approval of a Capital Expenditure Schedule and Rate Design and Rates Established in an Operating and Maintenance Agreement between FortisBC Energy Inc. and the Strata Corporation of Tsawwassen Springs Development Thermal to Provide Thermal Energy Service – Compliance Filing – Revised Rate Design and Rate Approved
G-132-12	Application for a Certificate of Public Convenience and Necessity and the Approval of Rate Design and Rates to Provide Thermal Energy Services to Customer in the Kelowna City Centre – Withdrawal of Application
G-155-12	Application for a Certificate of Public Convenience and Necessity for the Telus Garden Thermal Energy System and for Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers at Telus Garden Development – Written Hearing and Regulatory Timetable
G-170-12	Application for a Certificate of Public Convenience and Necessity for the Kelowna District Energy System and the Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers in the Kelowna City Centre – Written Hearing and Regulatory Timetable
G-175-12	Application for a Certificate of Public Convenience and Necessity for the Telus Garden Thermal Energy System and for Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers at Telus Garden Development – Amended Regulatory Timetable
G-176-12	Application for a Certificate of Public Convenience and Necessity for the Kelowna District Energy System and the Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers in the Kelowna City Centre - Amended Regulatory Timetable
G-189-12	Application for a Certificate of Public Convenience and Necessity for the Telus Garden Thermal Energy System and for Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers at Telus Garden Development - Amended Regulatory Timetable
G-200-12	Application for a Certificate of Public Convenience and Necessity for the Kelowna District Energy System and the Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers in the Kelowna City Centre – Amended Regulatory Timetable
L-24-12	Revisions to Rates and Rate Design for Thermal Energy Service to Delta School District Number 37 - British Columbia Utilities Commission Order G-31-12 Compliance Filing – Regulatory Timetable
C-1-13	Application for a Certificate of Public Convenience and Necessity for the TELUS Garden Thermal Energy System and for Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers at TELUS Garden Development – Reasons for Decision
G-13-13	Application for a Certificate of Public Convenience and Necessity for the Kelowna District Energy System and the Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers in the Kelowna City Centre – Revised Regulatory Timetable
G-41-13	Application for a Certificate of Public Convenience and Necessity for the Kelowna District Energy System and the Approval of the Rate Design and Rates to Provide Thermal Energy Services to Customers in the Kelowna City Centre – Revised Regulatory Timetable
FortisBC Inc.	
E-13-12	Application by the Industrial Customers Group for Reconsideration of Order E-29-10 regarding a Capacity Purchase Agreement between FortisBC Inc. and Waneta Expansion Power Corporation – Reasons for Decision
E-15-12	Filing for Acceptance of a Capacity Purchase Agreement – Waneta Capacity Expansion Power Corporation – Determination

SUMMARY OF COMMISSION ORDERS ISSUED IN 2012/2013

Order No.	Description
E-23-12	Filing of an Electricity Purchase Agreement with Columbia Power Corporation
F-13-12	2012 and 2013 Revenue Requirement Application and Review of 2012 Integrated System Plan – Participant Assistance Award
F-9-12	2012 and 2013 Revenue Requirements Application and Review of 2012 Integrated System Plan – Participant Assistance Award
G-51-12	Application for Approval of a Subcontractor Agreement between FortisBC Inc. and Fortis Pacific Holdings Inc. involving the Brilliant Expansion Power Plant and a Supplemental Agreement for Assignment of Mandatory Reliability Standards for Brilliant Expansion Power Corporation – Determination
G-54-12	Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology (Compliance Filing to Order G-188-11) – Comment Process Timetable
G-73-12	Kettle Valley Source Project – Commission Order C-5-06 for a Stage 2 Prudency Expenditure Inquiry Under Sections 59 and 60 of the *Utilities Commission Act* – Written Hearing Timetable and Reasons
G-96-12	Kettle Valley Source Project – Commission Order C-5-06 for a Stage 2 Prudency Expenditure Inquiry Under Sections 59 and 60 of the *Utilities Commission Act* – Request for an Amended Regulatory Timetable
G-104-12	Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology (Compliance Filing to Order G-188-11) – Regulatory Timetable
G-105-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Preliminary Regulatory Timetable
G-110-12	Application for Approval of 2012-2013 Revenue Requirements and Review of 2012 Integrated System Plan – Decision
G-124-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Amended Regulatory Timetable
G-135-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Amended Preliminary Regulatory Timetable
G-137-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Community Input Sessions Regulatory Timetable and Notice
G-146-12	Application for Approval of Updated Tariff Supplement Number 4(ii) – Wholesale Service Agreement with the City of Kelowna – Determination
G-149-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project - Amended Osoyoos Community Input Sessions Notice
G-159-12	Application for Approval of 2012-2013 Revenue Requirements and Review of 2012 Integrated System Plan – Compliance to Order G-110-12 – Determination
G-167-12	Application for Approval of an Exempt Residential Rate - Reasons for Decision
G-169-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Amended Regulatory Timetable
G-171-12	Kettle Valley Source Project – Commission Order C-5-06 for a Stage 2 Prudency Expenditure Inquiry Under Sections 59 and 60 of the *Utilities Commission Act* – Amended Regulatory Timetable
G-177-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Updated Regulatory Timetable
G-178-12	Application for a Certificate of Public Convenience and Necessity for the Purchase of Utility Assets of the City of Kelowna – Regulatory Timetable
G-182-12	Application for Approval of Updated Tariff Supplement Number 4(ii) – Wholesale Service Agreement with the City of Kelowna – Extension to File Amended Agreement
G-190-12	Application for a Certificate of Public Convenience and Necessity for the Purchase of Utility Assets of the City of Kelowna – Amended Regulatory Timetable
G-198-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Intervener Request for Suspension of Proceeding – Reasons for Decision
G-202-12	Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology (Compliance Filing to Order G-188-11) – Decision
L-25-12	Application for Approval of 2012-2013 Revenue Requirements and Review of 2012 Integrated System Plan – Amendment in Regulatory Timetable

Order No.	Description
L-30-12	Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology (Compliance Filing to Order G-188-11) – Amended Timetable
L-59-12	Updated Tariff Supplement 4 – Wholesale Service Agreements for the City of Penticton, the District of Summerland, the City of Grand Forks and the Corporation of the City of Nelson
L-63-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Participant Funding Request
L-68-12	Report on Status of Wholesale Service Agreements for City of Penticton, District of Summerland, City of Grand Forks and the Corporation of the City of Nelson – Commission Letter 59-12
L-70-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Request for Submissions on Intervener Request to Make a Presentation at the Oral Hearing
L-71-12	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Phase 1 Comments on Reconsideration of Order G-177-12
R-28-12	Application for Acceptance of Mitigation Plan required for Compliance with Mandatory Reliability Standard EOP-008-0 Requirement 1 – Violation ID: BCUC201000046
R-34-12	Application for Acceptance of Revised Mitigation Plans and Extension Requests require for Compliance with Mandatory Reliability Standards EOP-005-1 Requirement 6 – Violation ID: BCUC201000043, EOP-005-1 Requirement 7 – Violation ID: BCUC201000042, PER-002-0 Requirement 3 – Violation ID: BCUC201000047 and TOP 002-2 Requirement 1 – Violation ID: BCUC201000048
R-41-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard PRC - 017-0 R2 – Violation ID: BCUC201200362
R-76-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard PRC -017-0 Requirement 1 – Violation ID: BCUC201200356
C-4-13	Application for a Certificate of Public Convenience and Necessity for the Purchase of the Utility Assets of the City of Kelowna – Reasons for Decision
F-3-13	Guidelines for Establishing Entitlement to Non-PPA Embedded Cost Power and Matching Methodology – Participant Assistance Award
G-5-13	Application for a Certificate of Public Convenience and Necessity for the Purchase of Utility Assets of the City of Kelowna – Amended Regulatory Timetable
G-11-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Intervener Request to Make a Presentation at Oral Hearing – Reasons
G-12-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Confidentiality Objection Reasons
G-17-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Amended Regulatory Timetable
G-21-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Reconsideration of G-177-12 - Reasons for Decision
G-23-13	Application for Approval to Establish Deferral Accounts - Reasons for Decision
G-24-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Information Request Related to Kelowna Electric Utility Purchase – Determination
L-3-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project Citizens for Safe Technology Society Application for Expert Witness Participation via Video-Conferencing
L-4-13	Application for a Certificate of Public Convenience and Necessity for the Purchase of the Utility Assets of the City of Kelowna – Request for Submissions on the Scope of Hearing
L-5-13	Application for a Certificate of Public Convenience and Necessity for the Advanced Metering Infrastructure Project – Extension Request
R-2-13	Confirmation of Alleged Violation of Mandatory Reliability Standard PRC-017 Requirement 1 – Violation ID: BCUC201200356
R-7-13	Confirmation of Alleged Violation of Mandatory Reliability Standard PRC-017-0 Requirement 2 – Violation ID: BCUC201200362

SUMMARY OF COMMISSION ORDERS ISSUED IN 2012/2013

Order No.	Description
FortisBC Inc./FortisBC Energy Inc.	
G-163-12	An Application for Approval to Implement an On-Bill Financing Two-Year Pilot Program in the South Okanagan Area Effective November 1, 2012 – Reasons for Decision
FortisBC Energy Inc.	
A-10-12	Customer Choice Annual General Meeting Process – Code of Conduct Revisions - Rate Schedule 4 Customers
C-6-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refueling Station at BFI Canada Inc. – Reasons for Decision
C-7-12	Application for Approval of an Operating Agreement with the Village of Clinton
C-8-12	Application for Approval of an Operating Agreement with District of Mackenzie
C-9-12	Application for Approval of Operating Terms Between the District of Coldstream and FEI
C-11-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Liquefied Natural Gas Refueling Station at Vedder Transport
C-12-12	Application for Approval of an Operating Agreement with the City of Revelstoke
E-11-12	Filing for Approval of a Storage Agreement between FortisBC Energy Inc. and Aitken Creek Gas Storage LLC
E-14-12	Filing for Approval of the Contract Demand Transportation Service Agreement between FortisBC Huntingdon Inc. and FortisBC Energy Inc.
E-19-12	Filing for Approval of the Biomethane Purchase Agreement Between FortisBC Energy Inc. and City of Kelowna
E-20-12	Filing of Natural Gas Supply Contracts for the Commodity and Midstream Portfolios for the 2012/13 Contract Year
F-14-12	Capital Expenditure Schedule, Rate Design and Rates for the Tsawwassen Springs Development Proceeding – Participant Assistance Award
F-16-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refueling Station at BFI Canada Inc. – Participant Assistance Award
F-18-12	Kingsvale-Oliver Reinforcement Project Stage 2a Project Development Costs and Accounting Treatment Proceeding – Participant Assistance Award
F-21-12	Application for a Certificate of Public Convenience and Necessity for Approval of Contracts and Rates for Public Utility Service to Provide Thermal Energy Service to Delta School District Number 37 – Participant Assistance Award
F-23-12	Fraser River South Arm Crossing Upgrade Project Final Report and Approval for Inclusion of Final Costs into Rate Base Proceeding – Participant Assistance Award
F-27-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Liquefied Natural Gas Refueling Station at Vedder Transport – Participant Assistance Award
F-7-12	Working Group for 2011-2013 Gas Supply Mitigation Incentive Program Plan – Participant Assistance Award
G-53-12	Application for Approval to Issue Common Shares – Determination
G-63-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refueling Station at BFI Canada Inc. – Filing Deadline Extension
G-64-12	Application for Approval of Kingsvale-Oliver Reinforcement Project Stage 2a Costs and Accounting Treatment – Written Hearing and Regulatory Timetable
G-70-12	Application for Approval of a Temporary Service Agreement for Liquefied Natural Gas (LNG) Service; Service Agreement for LNG Delivery; Daily Charge for the Use of a LNG Tanker; and Daily Charge for the Use of a Mobile LNG Refueling Station – Written Hearing and Regulatory Timetable
G-78-12	Application for Approval to Extend Maturity Date of Indebtedness under the Term Credit Agreement – Determination
G-82-12	Request for Approval of an Extension to the Deadline for Filing an Updated Rate for a Compressed Natural Gas Refuelling Station at BFI Canada Inc.
G-93-12	Application to Recover Final Project Costs in the Fraser River South Arm Crossing Upgrade Project. – Written Hearing and Timetable
G-95-12	Application to Recover Final Project Costs in the Fraser River South Arm Crossing Upgrade Project – Revised Regulatory Timetable
G-120-12	Application to Leave Receipt Point Fuel Gas Percentages Unchanged Effective November 1, 2012

Order No.	Description
G-122-12	Application for Approval of a Negotiated Settlement Agreement in the Fraser River South Arm Crossing Upgrade Project between FortisBC Energy Inc. and North American Pipelines Inc. – Reasons for Decision
G-125-12	Application for Approval of Rate Treatment of Expenditures under Greenhouse Gas Reductions (Clean Energy) Regulation and Prudency Review of Incentives under the 2010-2011 Commercial NGV Demonstration Program – Preliminary Regulatory Timetable
G-126-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refuelling Station at BFI Canada Inc.; and Application for Variance and Reconsideration and Revised Application for Rates for Fuelling Service for BFI Canada Inc. – Determination
G-127-12	Application for Approval of Rate Treatment of Expenditures under Greenhouse Gas Reductions (Clean Energy) Regulation and Prudency Review of Incentives under the 2010-2011 Commercial NGV Demonstration Program –Phase 2 Preliminary Regulatory Timetable
G-143-12	Application for Approval to Amend Rate Schedule 16 on a Permanent Basis - Registration
G-145-12	Application for Approval to Amend Rate Schedule 22 – Large Volume Transportation
G-150-12	Application for a Certificate of Public Convenience and Necessity for Constructing and Operating a Compressed Natural Gas Refuelling Station at BFI Canada Inc.; and Application for Variance and Reconsideration and Revised Application for Rates for Fuelling Service for BFI Canada Inc. – Reasons for Decision
G-152-12	An Application Regarding Rate Schedule 14A for the 2012/13 Gas Contract Year
G-154-12	Application for Approval of Rate Treatment of Expenditures under Greenhouse Gas Reductions (Clean Energy) Regulation and Prudency Review of Incentives under the 2010-2011 Commercial NGV Demonstration Program – Phase 3 Preliminary Regulatory Timetable
G-156-12	Application for Approval of a Temporary Service Agreement for Liquefied Natural Gas (LNG) Service; Service Agreement for LNG Delivery; Daily Charge for the Use of a LNG Tanker; and Daily Charge for the Use of a Mobile LNG Refueling Station – Delivery Agreement Reasons for Decision
G-158-12	Application for Approval to Amend Rate Schedule 16 on a Permanent Basis – Written Hearing/Regulatory Timetable
G-161-12	Application for Approval of Rate Treatment of Expenditures under the Greenhouse Gas Reductions (Clean Energy) Regulation and Prudency Review of Incentives under the 2010 – 2011 Commercial NGV Demonstration Program – Phases 1 and 2 Determination
G-166-12	Application for Approval to Amend Rate Schedule 16 on a Permanent Basis – Revised Preliminary Regulatory Timetable
G-179-12	Application Regarding 2012 Fourth Quarter Gas Cost Report and Rate Changes Effective January 1, 2013 for the Lower Mainland, Inland and Columbia Service Areas – Determination
G-180-12	Application Regarding 2012 Fourth Quarter Gas Cost Report and Rate Changes Effective January 1, 2013 for the Fort Nelson Service Area – Determination
G-186-12	Application for Approval to Amend Rate Schedule 16 on a Permanent Basis – Suspension of Proceeding
G-201-12	Inquiry into Offering of Products and Services in Alternative Energy Solutions and Other New Initiatives – Decision
L-29-12	Request for Clarification on Compressed Natural Gas and Liquefied Natural Gas Service Applications in Commission Order G-1-12
L-31-12	Lower Mainland, Inland and Columbia Service Areas 2012 Second Quarter Gas Cost Report – Commodity Cost Reconciliation Account, Midstream Cost Reconciliation Account and Biomethane Variance Account
L-32-12	Fort Nelson Service Area2012 Second Quarter Gas Cost Report
L-33-12	Revelstoke Service Area 2012 Second Quarter Propane Cost Report
L-38-12	Application for a Certificate of Public Convenience and Necessity for Construction and Operating a Compressed Natural Gas Refuelling Station at BFI Canada; British Columbia Utilities Commission Order C-6-12 dated April 30, 2012 Compliance Filing; and Application for Variance and Reconsideration and Revised Application for Rates for Fuelling Service for BFI – Reconsideration Phase 1
L-39-12	Revelstoke Service Area – November 2012-October 2013 Annual Contracting Plan
L-40-12	Sumas-AECO Basis Hedging Strategy and Request for Winter 2012/13
L-42-12	Application for a Certificate of Public Convenience and Necessity for Construction and Operating a Compressed Natural Gas Refuelling Station at BFI Canada; British Columbia Utilities Commission Order C-6-12 dated April 30, 2012 Compliance Filing; and Application for Variance and Reconsideration and Revised Application for Rates for Fuelling Service for BFI – Reconsideration Phase 2

SUMMARY OF COMMISSION ORDERS ISSUED IN 2012/2013

Order No.	Description
L-45-12	2012/13 Annual Contracting Plan (November 2012-October 2013)
L-48-12	Lower Mainland, Inland and Columbia Service Areas 2012 Third Quarter Gas Cost Report – Commodity Cost Reconciliation Account, Midstream Cost Reconciliation Account and Biomethane Variance Account
L-49-12	Fort Nelson Service Area – 2012 Third Quarter Gas Cost Report
L-51-12	Application for Temporary Service Agreement for Liquefied Natural Gas Service; Service Agreement for LNG Delivery; Daily Charge for Use of LNG tanker; and Daily Charge for Use of Mobile LNG Refuelling Station with Vedder Transport Inc. – Request for Comments on intervener Submission
L-66-12	Revelstoke Service Area - Fourth Quarter Gas Cost Report
L-74-12	Biomethane Service Offering: Post Implementation Report and Application for Approval for the Continuation and Modification of the Biomethane Program on a Permanent Basis – British Columbia Utilities Commission Order G-194-10 Compliance Filing – Extension Request
F-2-13	Inquiry into the Offering of Products and Services in Alternative Energy Solutions and Other New Initiatives – Participant Assistance Award
G-1-13	Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Preliminary Regulatory Timetable
G-14-13	Application for Approval to Amend Rate Schedule 16 on a Permanent Basis – Revised Regulatory Timetable
G-18-13	Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Written Hearing and Regulatory Timetable
G-28-13	Application for Acceptance of Capital Expenditures for Purchase and Transfer of Ownership of Certain FortisBC Huntingdon Inc. Facilities to FortisBC Energy Inc. – Determination
G-29-13	Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Reasons for Decision for Biomethane Suppliers
G-30-13	Biomethane Third-Party Suppliers Regulatory Process: Applications for Approval of Third-Party Suppliers' Rates and Acceptance of FEI Biomethane Supply Agreements with Third-Party Suppliers and FEI Capital Expenditures for Related Interconnection Facilities – Regulatory Timetable
G-39-13	Application for Reconsideration of Commission Order G-29-13 in the Matter of Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Regulatory Timetable
G-40-13	Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Suspension of Regulatory Timetable
G-45-13	Reconsideration of G-29-13 in the Matter of Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Reasons for Decision
L-10-13	Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – Request for Clarification
L-13-13	Biomethane Third-Party Suppliers Regulatory Process: Applications for Approval of Third-Party Suppliers' Rates and Acceptance of FEI Biomethane Supply Agreements with Third-Party Suppliers and FEI Capital Expenditures for Related Interconnection Facilities – Suspension of Proceeding
L-14-13	Biomethane Service Offering: Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis – FEI Response to British Columbia Utilities Commission Order G-29-13
L-15-13	Lower Mainland, Inland and Columbia Service Areas 2013 First Quarter Gas Cost Report – Commodity Cost Reconciliation Account, Midstream Cost Reconciliation Account, and Biomethane Variance Account
L-16-13	Fort Nelson Service Area 2013 First Quarter Gas Costs
L-17-13	Revelstoke Service Area 2013 First Quarter Gas Costs
L-2-13	Post Implementation Report and Application for Approval of the Continuation and Modification of the Biomethane Program on a Permanent Basis V Metro Vancouver Request for Intervener status
FortisBC Energy Utilities	
F-12-12	Application for Approval of 2012 and 2013 Natural Gas Rates – Participant Assistance Award
G-44-12	Application for Approval of 2012-13 Natural Gas Rates – Decision
G-46-12	Application for Approval of Common Rates, Amalgamation and Rate Design – Preliminary Regulatory Timetable

Order No.	Description
G-83-12	Application for Approval of Common Rates, Amalgamation and Rate Design – Regulatory Timetable
G-106-12	Application for Approval Common Rates, Amalgamation and Rate Design – Regulatory Timetable/Reasons for Decision
G-26-13	Application for Approval of Common Rates, Amalgamation and Rate Design – Decision
FortisBC Energy (Vancouver Island) Inc.	
E-21-12	Filing of Baseload, Seasonal and Peaking Natural Gas Contracts for 2012/13
G-133-12	Application for Approval of an Industrial Sales Agreement between FEVI and Western Forest Products Inc. – Reasons for Decision
L-34-12	2012 Second Quarter Report on the Gas Cost Variance Account and the Rate Stabilization Deferral Account
L-46-12	2012/13 Annual Gas Contracting Plan (November 2012-October 2013)
L-50-12	2012 Third Quarter Cost Report on the Gas Cost Variance Account and the Rate Stabilization Deferral Account
L-61-12	Sooke Main Extension Update Report
L-67-12	2012 Fourth Quarter Report on Gas Cost Variance Account and Rate Stabilization Deferral Account
C-3-13	An Application for Approval of an Operating Agreement with the Sechelt Indian Band
G-33-13	Application for Approval to Amend the Gas Tariff Standard Terms and Conditions and Rates for Gas Service – Part D Rate Schedule Large Commercial Service No. 13 (LCS-13_ General Firm Transportation Service - Interim Approval
G-44-13	Application for Approval of the Rate Treatment of Vehicle Grants under the Greenhouse Gas Reductions (Clean Energy) Regulation
L-18-13	2013 First Quarter Report on the Gas Cost Variance Account and the Rate Stabilization Deferral Account
FortisBC Energy (Whistler) Inc.	
G-116-12	Application Regarding Gas Cost Recovery Charge and Rate Rider A effective October 1, 2012 – Determination
G-181-12	Application Regarding Gas Cost Recovery Charge, Gas Cost Reconciliation Account and Rate Rider A, and Revenue Stabilization Adjustment Mechanism Account and Rate Rider 5 effective January 1, 2013 – Determination
L-35-12	Whistler Service Area 2012 Second Quarter Gas Cost Report
G-32-13	Disposal of Two Propane Land Assets
L-19-13	Whistler Service Area 2013 First Quarter Gas Cost Report
Hemlock Utility Services Ltd.	
G-66-12	Application for Approval of Various Matters
G-128-12	Customer Complaints with Regards to the Review Process and Rates Established by Order G-66-12 and Compliance with Order G-66-12
G-142-12	Application for Approval of Electric Tariff
G-184-12	Customer Complaints Concerning the Review Process and Rates Established by Order G-66-12 and Compliance with G-66-12 – Reconsideration Reasons for Decision
G-199-12	General Service Rate Schedule – Determination
L-54-12	Customer Complaints with regards to the Review Process and Rates Established by Order G-66-12 – Request for Submissions
G-25-13	Customer Complaints Concerning the Review Process and Rates Established by Order G-66-12 and Compliance with G-66-12 – Extension Request
G-35-13	Revenue Requirements Application - Regulatory Timetable
Howe Sound Pulp and Paper	
R-38-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
Insurance Corporation of British Columbia	
F-19-12	Application for Approval of the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 – Participant Assistance Award
G-62-12	Application for Approval of the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 - Amended Regulatory Timetable

Order No.	Description
G-109-12	Application for Approval of the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 – Decision
G-129-12	Application to Vary Order G-109-12 relating to the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 – Reconsideration Phase 2
G-141-12	Application to Delay in Using Immediate Roadside Prohibitions in the Driver Risk Premium Program
G-165-12	Application to Vary Order G-109-12 relating to the Revenue Requirements for Universal Compulsory Automobile Insurance for the Policy Year Commencing February 1, 2012 – Reasons for Decision
G-197-12	Approval of Basic Insurance Tariff Housekeeping Amendments – Determination
Just Energy (B.C.) Limited Partnership	
A-23-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
Kyuquot Power Ltd.	
G-111-12	Application for Amendments to Revenue Requirements along with Certain Rate Matters – Determination
Lehigh Cement (a division of Lehigh Hansen Materials Limited)	
R-36-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
Mackenzie Pulp Mill Corporation	
R-37-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
MXenergy (Canada) Ltd.	
A-27-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
Pacific Northern Gas Ltd.	
E-18-12	Application for Acceptance of an Energy Management Services Agreement with FortisBC Energy Inc.
E-22-12	Application for 2012/2013 Natural Gas Supply Contracts
F-17-12	Application for Approval of a Revised Firm and Interruptible Gas Transportation Service Agreement with LNG Partners, LLC – Participant Assistance Award
F-28-12	2012 Revenue Requirements - Participant Assistance Award
G-59-12	Application for Approval of Credit Agreement Amendments – Bank of Montreal
G-65-12	Application for Approval of 2012 Revenue Requirements – Revised Amended Regulatory Timetable
G-86-12	Application Regarding Natural Gas Commodity Charges effective July 1, 2012 for the PNG West and Granisle Service Areas
G-89-12	Application for Approval of a Firm and Interruptible Gas Transportation Agreement under Supplement No. 29 to PNG's Gas Tariff in Substitution for and Replacement of Supplement No. 28
G-121-12	Application Regarding Natural Gas Commodity Charges effective October 1, 2012 for the PNG-West and Granisle Service Areas
G-130-12	Application for Approval of 2012 Revenue Requirements – Decision
G-192-12	Application for Approval of 2013 Revenue Requirements for the – Interim Rates and Preliminary Regulatory Timetable
G-194-12	Application Regarding Natural Gas Commodity Charges effective January 1, 2013 for the PNG-West and Granisle Service Areas
L-44-12	2012 Resource Plan for PNG (N.E.) Pipeline Systems – Extension to Filing Date
L-47-12	2012-2013 Annual Gas Contracting Plan (November 2012-October 2013)
F-5-13	Application for Approval of the Sale of its 50 Percent Interest in Pacific Trail Pipelines Limited Partnership – Participant Assistance Award
G-3-13	Application of Approval of 2013 Revenue Requirements for the – Amended Preliminary Regulatory Timetable

Order No.	Description
G-36-13	Application Regarding Natural Gas Commodity Charges effective April 1, 2013 for the PNG-West and Granisle Service Areas
G-42-13	Application of Approval of 2013 Revenue Requirements – Amended Regulatory Timetable
L-12-13	Application of Approval of 2013 Revenue Requirements Application – Submissions on Regulatory Process
L-9-13	Application of Approval of 2013 Revenue Requirements – Extension to Filing Date for Application Update
Pacific Northern Gas (N.E.) Ltd.	
F-26-12	Application for Approval of the Disposition of Property and Approval for Capital Expenditures – Participant Assistance Award
G-60-12	Application for Approval of Credit Agreement Amendments – Bank of Montreal
G-67-12	Application for Approval of 2012 Revenue Requirements – Revised Amended Regulatory Timetable
G-85-12	Application regarding Natural Gas Commodity Charges effective July 1, 2012 for the Fort St. John/Dawson Creek and Tumbler Ridge Service Areas
G-134-12	Application for Approval of the Disposition of Property and Approval for Capital Expenditures – Written Hearing/Regulatory Timetable
G-147-12	2012 Resource Plan for PNG (N.E.) Pipeline Systems – Written Hearing Process and Regulatory Timetable
G-160-12	Application for Approval of the Disposition of Property and Approval for Capital Expenditures – Reasons For Decision
G-173-12	2012 Resource Plan for PNG (N.E.) Pipeline Systems – Amended Regulatory Timetable
G-185-12	2012 Resource Plan for PNG (N.E.) Pipeline Systems – Suspension of Regulatory Timetable
G-183-12	Application for Approval of Quintette Mine Security of Supply Agreement
G-193-12	Application for Approval of 2013 Revenue Requirements – Interim Rates and Preliminary Regulatory Timetable
G-195-12	Application regarding Natural Gas Commodity Charges effective January 1, 2013 for the Fort St. John/Dawson Creek and Tumbler Ridge Service Areas
L-53-12	Third Quarter 2012 Report on Gas Supply Gas for the Fort St. John/Dawson Creek and Tumbler Ridge Divisions
F-1-13	2012 Revenue Requirements Application – Participant Assistance Award
G-4-13	Application for Approval of 2013 Revenue Requirements – Amended Preliminary Regulatory Timetable
G-16-13	2012 Resource Plan for PNG (N.E.) Pipeline Systems – Written Hearing Re-established and Regulatory Timetable
G-37-13	Application regarding Natural Gas Commodity Charges effective April 1, 2013 for the Fort St. John/Dawson Creek and Tumbler Ridge Service Areas
G-43-13	Application for Approval of 2013 Revenue Requirements – Amended Regulatory Timetable
L-8-13	2013 Revenue Requirements Application – Extension to Filing Date for Application Update
L-11-13	2013 Revenue Requirements Application – Submissions on Regulatory Process
Pacific Northern Gas Ltd./Pacific Northern Gas (N.E.) Ltd.	
G-168-12	Application for Approval of 2012 Revenue Requirements for the Fort St. John/Dawson Creek and Tumbler Ridge Divisions – Decision
G-196-12	Application for 2012 Pension and Non Pension Benefits – Regulatory Timetable
L-62-12	2013 Revenue Requirements Application – Shared Service Application
L-7-13	Application for 2012 Pension and Non-Pension Benefits – Amended Regulatory Timetable
Planet Energy (B.C.) Corp.	
A-28-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program – November 1, 2012-October 31, 2013
Plateau Pipe Line Ltd.	
G-48-12	Application for Approval of the Western System Toll Changes
G-80-12	Application for Approval of the Northeast BC Pipeline and Blueberry Pipeline Toll Revisions
G-99-12	Application for Approval of Western Pipeline System Toll Changes

Order No.	Description
Powell River Energy Inc.	
R-15-12	Application for Acceptance of Mitigation Plans required for Compliance with Mandatory Reliability Standards PRC-005-1 Requirement 1 – Violation ID: BCUC201000200 and PRC-005-1 Requirement 2 – Violation ID: BCUC201000201
R-16-12	Application for Acceptance of Revised Mitigation Plans required for Compliance with Mandatory Reliability Standards FAC-008-1 Requirement 1 – Violation ID: BCUC201000187, FAC-008-1 Requirement 2 – Violation ID: BCUC201000188, FAC-008-1 Requirement 3 – Violation ID: BCUC201000189 and FAC-009-1 Requirement 3 – Violation ID: BCUC201000190
R-23-12	Application for Acceptance of Revised Mitigation Plan required for Compliance with PRC-001-1 Requirement 3 – Violation ID: BCUC201000121
R-29-12	Application for Dismissal of Possible Violations of Mandatory Reliability Standards TOP-002-2_R3 – Violation ID: BCUC201000216 and TOP-002-2_R18 – Violation ID: BCUC201000215
R-32-12	Application for Dismissal of a Possible Violation of Mandatory Reliability Standard FAC-009-1 R2 – Violation ID: BCUC201000199
R-33-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standards FAC - 002-0 Requirement 1 – Violation ID: BCUC201000185 and FAC-002-0 Requirement 2 – Violation ID: BCUC201000186
R-44-12	Confirmation of Alleged Violation of Mandatory Reliability Standards PRC-005-1 Requirement 1 – Violation ID: BCUC201000200 and PRC-005-1 Requirement 2 – Violation ID: BCUC201000201
R-49-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard TOP - 006-1 Requirement 1 – Violation ID: BCUC201000204
R-53-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard TOP - 002-2 Requirement 14 – Violation ID: BCUC201000213
R-55-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard TOP - 003-0 Requirement 2 – Violation ID: BCUC201000202
R-62-12	Application for Dismissal of Alleged Violations of Mandatory Reliability Standards FAC-002-0 Requirement 1 – Violation ID: BCUC201000185 and FAC-002-0 Requirement 2 – Violation ID: BCUC201000186
R-68-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard TOP -003-1 Requirement 1 – Violation ID: BCUC201000197
Prince George Pulp and Paper Mill	
R-82-12	Confirmation of Alleged Violations of Mandatory Reliability Standards PRC-008-0 Requirement 1 – Violation ID: BCUC2012000382 and PRC-008-0 Requirement 2 – Violation ID: BCUC2012000383
Quesnel River Pulp & Paper	
R-40-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
Quicksilver Resources Canada Inc.	
G-81-12	Application for an Exemption from Part 3 of *Utilities Commission Act* for Natural Gas Transportation and Processing Facilities
Rio Tinto Alcan	
R-27-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard PER -003-0 Requirement 1 – Violation ID: BCUC201000205
R-74-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard PRC -005-1 Requirement 2 – Violation ID: BCUC201000076
River District Limited Partnership	
G-188-12	Energy Tariff – Revisions
G-191-12	Application for Approval of the Transfer of Units in River District Energy Limited Partnership from Park Lane Fraser Lands Limited Partnership to Wesgroup Properties Limited Partnership

Order No.	Description
Smart Energy (BC) Ltd.	
A-8-12	Application for Reconsideration of A-6-12
A-26-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program - November 1, 2012-October 31, 2013
Stargas Utilities Co. Ltd.	
G-119-12	Application to Alter Rates - Notice of Written Hearing
G-136-12	Application to Alter Rates - Regulatory Timetable
G-157-12	Application to Alter Rates - Reasons for Decision
Strata Plan VR1104	
G-79-12	Application for an Exemption from Regulation as a Public Utility
Summitt Energy BC L.P.	
A-22-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program - November 1, 2012-October 31, 2013
Sun Peaks Utilities Co. Ltd.	
E-16-12	Filing for Approval of a Propane Supply Agreement with MP Energy Partnership through FortisBC Alternative Energy Services Inc.
G-76-12	Application for Approval of a Change to Customer Rates
L-73-12	Filing of Commodity Cost Reports in Compliance with Commission Order G-76-12
G-15-13	Application for Approval of a Change to Customer Rates
Superior Energy Management	
A-9-12	Application for Renewal of its Gas Marketer Licence under the Customer Choice Program - July 1, 2012 to October 31, 2013
Teck Coal Limited	
R-88-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
Teck Metals Ltd.	
R-43-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard FAC -003-1 Requirement 1 – Violation ID: BCUC201000373
R-45-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standard PRC -007-0 Requirement 2 – Violation ID: BCUC201000133
R-65-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standards FAC -001-0 Requirement 1 – Violation ID: BCUC201000130, FAC-001-0 Requirement 2 – Violation ID: BCUC201000131, and FAC-001-0 Requirement 3 – Violation ID: BCUC201000132
Tembec LAP	
R-50-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standards PRC -005-1 Requirement 1 – Violation ID: BCUC201100354 and PRC-008-0 Requirement 1 – Violation ID: BCUC201100355
Toba Montrose General Partnership	
R-66-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standards PER -002-0 Requirement 3 – Violation ID: BCUC201000206, PER-002-0 Requirement 4 – Violation ID: BCUC201000207, and PER-003-0 Requirement 1 – Violation ID: BCUC201000208
R-83-12	Confirmation of Alleged Violations of Mandatory Reliability Standards PER-002-0 Requirement 3 – Violation ID: BCUC201000206, PER-002-0 Requirement 4 – Violation ID: BCUC201000207, and PER-003-0 Requirement 1 – Violation ID: BCUC201000208

Order No.	Description
WESCUP	
R-39-12	Application for Registration as Responsible Entity for Certain Functions Required for Compliance with Mandatory Reliability Standards
Zeballos Lake Hydro Limited Partnership	
R-57-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability StandardsPER-002-0 Requirement 2 – Violation ID: BCUC201200365, Requirement 3 – Violation ID: BCUC201200366 and Requirement 4 – Violation ID: BCUC201200367
R-67-12	Application for Acceptance of a Mitigation Plan required for Compliance with Mandatory Reliability Standards EOP -001-0 Requirement 3 – Violation ID: BCUC201200370, PRC-005-1 Requirement 1 – Violation ID: BCUC201200368, and PRC-005-1 Requirement 2 – Violation ID: BCUC201200369
R-78-12	Confirmation of Alleged Violation of Mandatory Reliability Standards EOP-001-0; EOP-005-1; PER-002-0; PRC-005-1
R-85-12	Confidential – Mitigation Plan Acceptance

2012 DOMESTIC SALES

Domestic Electricity Sales	Customers (#)	Revenue ($000)	Sales (GW.h)
Crown-Owned Electric Utility			
BC Hydro and Power Authority	1,887,168	3,670,597	49,994
Municipally-Owned Electric Utilities			
City of Grand Forks	2,144	3,993	37.13
City of Kelowna	14,822	33,063	328.5
City of Nelson (urban)	5,985	8,873	95.3
City of Nelson (rural)	4,123	5,606	63.4
City of New Westminster	31,479	33,680	431.0
City of Penticton	17,312	31,654	315.6
District of Summerland	5,485	9,937	92.37
Total Municipally-Owned	**81,350**	**126806**	**1363.30**
Investor-Owned Electric Utilities			
FortisBC Inc.	113,908	220,953	2,243
Hemlock Electrical Services Limited	241	290	1.53
Silversmith Light and Power Corporation	11	34	0.08
Corix Multi-Utility Services Inc.			
Sun Rivers	713	1,101	11.43
Sonoma Pines	360	255	2.90
The Yukon Electrical Company Limited			
Lower Post BC	1	240	0.74
Total Investor-Owned	**115,234**	**222,873**	**2,259.68**
Total All Electrical Utilities	**2,083,752**	**4,147,082**	**54,980.28**

Electricity Notes:

1. 1 gigawatt hour (GW.h) = 1 million kilowatt hours.
2. Figures reported are for the 2012 calendar year. Customers reported are as at December 31, 2012.
3. Revenues and sales for BC Hydro and FortisBC Inc. are net of sales to other reporting electrical utilities identified in this table.

Domestic Thermal Energy Sales	Customers (#)	Revenue ($000)	Sales (GJ)(000)
Thermal Energy Utilities			
FortisBC Alternative Energy Services Inc.			
Tsawwassen Springs	1	6	Not metered
Delta School District #37	N/A	N/A	N/A
PCI Marine Gateway	N/A	N/A	N/A
Corix Multi-Utility Services Inc.			
UniverCity NUS	3	85	3
Central Heat Distribution Limited	216	7,106	1,395
Dockside Green Energy	5	182	7
River District Energy	1	26.8	1.5
Total All Thermal Energy Utilities	**226**	**7405.8**	**1406.5**

Domestic Gas Sales

	Customers (#)	Revenue ($000)	Sales (GJ)(000)
Investor-Owned Natural Gas Utilities			
FortisBC Energy Inc.			
Lower Mainland Division	584,002	882,353	120,146
Inland Division	231,023	268,392	49,062
Columbia Division	22,538	29,114	8,888
Fort Nelson Division	2,423	3,972	591
Revelstoke	1,503	3,506	176
FortisBC Energy (Vancouver Island) Inc.			
Vancouver Island, Powell River and Sunshine Coast areas	101,096	189,971	19,417
FortisBC Energy (Whistler) Inc.	2,612	11,269	725
Pacific Northern Gas (N.E.) Ltd.			
Fort St. John Inc. / Dawson Creek Division	18,163	23,829	4,399
Tumbler Ridge Division	1,216	2,139	1,024
Pacific Northern Gas Ltd. (includes Granisle Grid)	20,496	51,979	4,054
Corix Multi-Utility Services Inc.			
Sun Rivers	437	149	10
Sonoma Pines	359	199	19
Panorama	211	811	35
CalGas Inc. - Kickinghorse	130	307	20
CalGas Inc. – Canyon Ridge	28	14	1
Big White Gas Utility Ltd.	248	923	42
Port Alice Gas Inc.	243	358	13
Sun Peaks Utilities Co. Ltd.	886	2,012	74
Stargas Utilities Ltd.	268	217	38
Total All Gas Utilities	**987,882**	**1,471,514**	**208,734**

Gas Notes:

1. 1 gigajoule (GJ) is approximately equivalent to 0.910 mcf (mcf = one thousand cubic feet) or 0.0258 10^3m^3 of natural gas or 0.376 mcf of propane vapour in L.P. gas grid systems.
2. Figures reported are for the 2012 calendar year. Customers reported are as at December 31, 2012.
3. Sales of GJ shown include sales to end-use customers plus gas owned by customers and transported to their industrial operations by utilities.
4. Revenues reported for natural gas utilities include only transportation margins for large industrial customers who have purchased gas supplies directly from producers or aggregators.

SPECIAL DIRECTIVES

The following is a general description of the Special Directives received during 2012/2013. The complete text of the Special Directives is available on the Commission's website at www.bcuc.com/SpecialDirection.aspx

Order in Council No. 035

Approved February 2, 2012 – Amendments to Section 1, Section 3, of Special Direction No. 10 to the British Columbia Utilities Commission, BC Reg. 245/2007

Order in Council No. 36

Approved February 2, 2012 – Amendment to Electricity Self-Sufficiency Regulation, BC Reg. 315/2010

Order in Council No. 227

Approved June 9, 2011 – Leonard Kelsey reappointed as a commissioner and is designated as chair of the British Columbia Utilities Commission for a term ending December 31, 2014

Order in Council No. 560

Approved November 30, 2011 – Direction to the Insurance Corporation of British Columbia, regarding its use of Basic Capital

Order in Council No. 619

Approved December 13, 2011 – Section 71 Exemptions for the following BC Hydro Electricity Purchase Agreements entered into under the 2008 Standing Offer Program: Lower Bear Hydro; Upper Bear Hydro; Canoe Creek Hydro; Cedar Road LFG; Fitzsimmons Creek Hydro and Cypress Creek Hydro Projects

Ministerial Order No. M338

Approved December 8, 2011 – *Clean Energy Act* Projects, Programs, Contracts and Expenditures Regulation, BC Reg. 302/2010

Ministerial Order No. M350

Approved December 18, 2011 – Harrison Parties Exemption Regulation exemption from Part 3 of the *Utilities Commission Act*

Ministerial Order No. M355

Approved December 8, 2011 – Demand Side Measures Regulation Amendment to Section 1, BC Reg. 326/2008

Ministerial Order No. M066

Approved March 12, 2012 – Community Based Biomass Call Exemption Regulation from Section 71 of the *Utilities Commission Act*

Ministerial Order No. M067

Approved March 12, 2012 – New Era Hydro Corporation Exemption from Section 3, Except for Section 22 of the *Utilities Commission Act*

REGULATED UTILITIES

Crown-Owned Electric Utilities

British Columbia Hydro and Power Authority
Lower Mainland, Vancouver Island, Central and Northern BC and East Kootenay Regions

Investor-Owned Electric Utilities

Corix Multi Utility Services Inc.
(formerly Sun Rivers Services Corp.)
Kamloops

Hemlock Utility Services Ltd.
Hemlock Valley

FortisBC Inc.
West Kootenay and Okanagan Regions of BC Princeton, Osprey Lake and Trail Missezula Lake Areas

The Yukon Electrical Company Limited
Lower Post

Silversmith Power & Light Corporation
Sandon

Investor-Owned Natural Gas or Propane Utilities

Big White Gas Utility
Big White Ski Resort

Cal-Gas Inc.
Canyon Ridge and Sonoma Pines

Corix Multi Utility Services Inc.
Panorama and Sonoma Pines, Kamloops

Pacific Northern Gas Ltd.
Summitt Lake to Prince Rupert, and Kitimat

Pacific Northern Gas (N.E.) Ltd.
Dawson Creek, Rolla, Pouce Coupe, Tumbler Ridge, Fort St. John

Pacific Northern Gas Ltd.
Granisle (Propane Grid System)

Port Alice Gas Inc.
Port Alice (Propane Grid System)

Stargas Utilities Ltd.
Silver Star resort community

Sun Peaks Utilities Co., Ltd.
Resort area north of Kamloops

FortisBC Energy Inc.
Lower Mainland, Fort Nelson, Central and Northern Interior, the Kootenays and the Okanagan

FortisBC Energy (Vancouver Island) Inc.
Sunshine Coast, Powell River, and Vancouver Island north to Campbell River, west to Port Alberni, and south to Victoria

FortisBC Energy (Whistler) Inc.
Whistler

Investor-Owned Steam Heat Utility

Central Heat Distribution Limited
Downtown Vancouver

Investor-Owned Thermal Utility

Dockside Green Energy LLP.
Victoria

River District Energy Limited Partnership
Southeast Vancouver

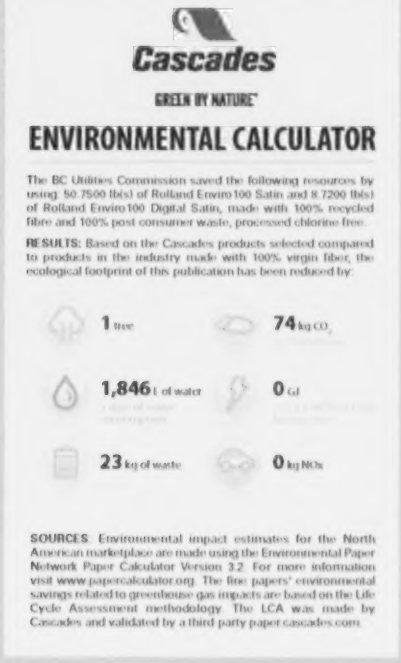
Compulsory Automobile Insurance

Insurance Corporation of British Columbia
Province of BC

Municipally-Owned Electric Utilities

Municipally-owned electric utilities are not regulated under the *Utilities Commission Act*. Only the City of Nelson's electric utility service outside of the municipal boundaries is subject to regulation by the BC Utilities Commission.

City of Grand Forks
City of Kelowna
City of Nelson (Nelson Hydro)
City of New Westminster
City of Penticton
District of Summerland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SOURCES: Environmental impact estimates for the North American marketplace are made using the Environmental Paper Network Paper Calculator Version 3.2. For more information visit www.papercalculator.org. The fine papers' environmental savings related to greenhouse gas impacts are based on the Life Cycle Assessment methodology. The LCA was made by Cascades and validated by a third party paper.cascades.com

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